## TELECONFERENCE Q2 2013 FINANCIAL RESULTS

10.00 CET, 13 August 2013

## AGENDA

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- Business highlights:
- Key developments in Q2 2013
- Market development and sales-out
- Performance of newly launched products
- Guidance 2013
- Financial review
- Recap and Q\&A


PANDƠ้RA
UNFORGETTABLE MOMENTS

## DISCLAIMER

Certain statements in this presentation constitute forward-looking statements. Forward-looking statements are statements (other than statements of historical fact) relating to future events and our anticipated or planned financial and operational performance. The words "targets," "believes," "expects," "aims," "intends," "plans," "seeks," "will," "may," "might," "anticipates," "would," "could," "should," "continues," "estimate" or similar expressions or the negatives thereof, identify certain of these forward-looking statements. Other forward-looking statements can be identified in the context in which the statements are made. Forward-looking statements include, among other things, statements addressing matters such as our future results of operations; our financial condition; our working capital, cash flows and capital expenditures; and our business strategy, plans and objectives for future operations and events, including those relating to our ongoing operational and strategic reviews, expansion into new markets, future product launches, points of sale and production facilities; and

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## IMPORTANT EVENTS IN Q2 2013

## CEO MESSAGE

- Q2 2013 revenue was DKK 1,931 million, an increase of more than $50 \%$ driven by all geographic regions, positively impacted by:
- Success of newly launched products
- High replenishment rates
- "Mothers Day", "High Summer" and "Pre-Autumn" products launched during the quarter
- All major markets saw a continued positive development in sales-out from Concept stores (L4L)
- Impact from refreshed assortment and improved store execution
- EBITDA increased 140.9\% to DKK 530 million - an EBITDA margin of 27.4\%
- Increase in EBITDA driven by higher revenue
- Free cash flow was DKK 102 million
- Impacted by increase in Inventory as well as Other receivables due to phasing of VAT refund related to our European Distribution Centre
- DKK 700 million share buyback programme on track - DKK 210 million bought back in Q2 2013


## REGIONAL REVENUE DEVELOPMENT IN Q2 2013

REVENUE BREAKDOWN BY GEOGRAPHY (DKKm)

|  | Q2 2013 | Q1 2013 | Q4 2012 | Q3 2012 | Q2 2012 | Growth | Growth in local curr. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Americas | \| 1,045 | | 1,057 | 939 | 920 | 687 | 52.1\% | \| 54.3\% |
| US | \| 802 | | 832 | 738 | 711 | 521 | 53.9\% | \| $55.6 \%$ |
| Other | \| 243 | | 225 | 201 | 209 | 166 | 46.4\% | I |
| Europe | \| 642 | | 713 | 966 | 699 | 403 | 59.3\% | I $59.8 \%$ \| |
| UK | \| 178 | | 190 | 384 | 249 | 102 | 74.5\% | \| $81.8 \%$ |
| Germany | \| 95 | 108 | 154 | 130 | 85 | 11.8\% | \| $11.8 \%$ \| |
| Other | \| 369 | | 415 | 428 | 320 | 216 | 70.8\% | $\begin{array}{ll} \text { I } \\ \text { I } \end{array}$ |
| Asia Pacific | I 244 | 232 | 269 | 175 | 170 | 43.5\% | I 42.4\%\| |
| Australia | \| 153 | | 148 | 243 | 120 | 131 | 16.8\% | I 18.2\% |
| Other | \| 91 | 84 | 26 | 55 | 39 | 133.3\% |  |
| Total | \| 1,931 | | 2,002 | 2,174 | 1,794 | 1,260 | 53.3\% | 54.4\% |

## COMMENTS

- Americas driven by continued strong performance in US
- UK and other Europe (driven by Italy, France and Russia ) significantly up
- Germany is recovering but still needs to optimise execution
- Asia Pacific showed strong growth, especially in Australia and a number of Asian markets


## SALES-OUT POSITIVE IN ALL MAJOR MARKETS

LIKE FOR LIKE CONCEPT STORES - SALES-OUT DEVELOPMENT


## COMMENTS

- Continued strong momentum across major markets
- Newly launched products continue to drive growth with core products still selling well
- Refreshed assortment and improved store execution in Concept stores driving improvements in sales-out


## PERFORMANCE OF NEWLY LAUNCHED PRODUCTS



## COMMENTS

- Mother's Day delivered in Q2 2013 sold well
- High Summer and Pre-Autumn received well by retailers
- Products launched since 2012 continue to do well
- Confirmation that our 2012 focus on product assortment, drop structure and price architecture continues to pay off
- Silver bangle introduced globally - and does well


## 2013 FINANCIAL EXPECTATIONS



## 2013 FINANCIAL EXPECTATIONS

- Full year financial expectations upgraded 30 July
- Revenue approx. DKK 8 billion
- EBITDA margin approx. 27\%
- CAPEX around DKK 400 million (excl. payment to Trollbeads of DKK 190 million)
- Effective tax rate of approximately $19 \%$
- During 2013 PANDORA expects to open approximately 175 Concept stores


## ReVENUE DEVELOPMENT Q2 2013

REVENUE (DKKm)


- Volume up approx. $40 \%$
- ASP DKK 134 (vs. DKK 123)
Share of branded revenue

REVENUE PER CHANNEL

|  | Q2 2013 |
| :--- | :---: |
| Concept stores | $48.5 \%$ |
| Shop-in-Shops | $20.8 \%$ |
| Gold | $15.0 \%$ |
| Total Branded | $\mathbf{8 4 . 3 \%}$ |
| Silver | $10.4 \%$ |
| White \& Travel retail | $5.9 \%$ |
| Total unbranded | $\mathbf{1 6 . 3 \%}$ |
| Total Direct | $\mathbf{1 0 0 . 6 \%}$ |
| 3rd party | $-0.6 \%$ |
| Total | $\mathbf{1 0 0 . 0 \%}$ |

## COMMENTS

- Total revenue increased by 53.3\% positively impacted by newly launched products, high replenishment rates, store openings and drop structure
- Our ASP increase is driven by revenue mix
- Average retail sales-out price virtually unchanged vs. 12 months ago
- Provision for returns, as a percentage of revenue, unchanged
- Branded distribution generating close to 85\% of Q2 2013 revenue with Concept Stores as largest contributor


## DEVELOPMENT IN OUR DISTRIBUTION NETWORK

| NUMBER OF STORES AND OPENINGS |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of stores |  |  | Net openings |  |  |  |  |  |
|  | Q2 2013 | Q1 2013 | Q2 2012 | Share of total | Q2 2013 | Q1 2013 | Q4 2012 | Q3 2012 | Q2 2012 |
| Concept stores | $\text { \| } 949$ | 914 | 766 | $\\|_{\text {\| }} 9.2 \%$ I | 35 | 19 | 72 | 57 | 68 |
| Shop-inShop | I, | 1,287 | 1,090 | $\text { \| } 12.8 \% \text { \| }$ | 35 | 22 | 61 | 114 | 2 |
| Gold | \| 2,339 | | 2,258 | 1,976 | 22.6\% | 81 | -36 | 164 | 154 | -30 |
| Total branded | $\text { \| } 4,610 \mid$ | 4,459 | 3,832 | $\\|_{\text {\| } 44.6 \% \mid}{ }^{\text {\| }}$ | 151 | 5 | 297 | 325 | 40 |
| Silver | [3,148 \| | 3,092 | 3,043 | \| $30.5 \%$ \| | 56 | 19 | 138 | -108 | 86 |
| White | [2,579 | 2,692 | 3,568 | I $24.9 \%$ \| | -113 | -155 | -281 | -440 | -182 |
| Total | $]_{10,337}$ | 10,243 | 10,443 | 1100.0\% | 94 | -131 | 154 | -223 | -56 |


| NUMBER OF STORES, KEY NEW MARKETS |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | End of Q2 2013 |  |  |  |  |  |  | Net openings |  |  |
|  | Russia | China | Japan | Rest of Asia | France | Italy | Total | $\begin{gathered} \text { Q2 } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2012 \end{gathered}$ |
| Concept stores | 86 | 25 | 1 | 50 | 14 | 16 | 192 | 22 | 1 | 30 |
| Shop-in-shop | 20 | 14 | 7 | 51 | 31 | 8 | 131 | 3 | 2 | 12 |
| Total | 106 | 39 | 8 | 101 | 45 |  | 323 | 25 J | 3 | 42 |

## COMMENTS

- 151 branded points of sale opened in Q2 2013, including 35 Concept store net openings in Q2 2013
- Continued focus on global branded network - 778 branded points of sale opened since Q2 2012:
- 183 Concept stores
- 232 Shop-in-Shops
- 363 Gold stores


## PRODUCT MIX IN Q2 2013

| PRODUCT MIX (DKKm) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q2 2013 | Q2 2012 | Growth | Share of total | Received Q2 2012 | Replaced Q2 2012 |
| Charms | 1,404 | 973 | 44.3\% | 72.7\% | 87 | 224 |
| Silver and gold charms bracelets | 203 | 155 | \\| 31.0\% | 10.5\% | 2 | 46 |
| Rings | 91 | 77 | 18.2\% | 4.7\% | 29 | 13 |
| Other jewellery | 233 | 55 | I 323.6\% | 12.1\% | 65 | 27 |
| Total | 1,931 | 1,260 | 53.3\% | 100.0\% | 183 | 310 |

## PRODUCT SPLIT AS PERCENTAGE OF TOTAL REVENUE



## COMMENTS

- Revenue from Charms increased by $44.3 \%$ and Silver and gold charms bracelets increased by 31.0\%
- Ring collection continues to sell well, increasing by 18.2\%, driven by improved commercial offering
- Other Jewellery increased by 323.6\%, driven by bangles and leather bracelets
- Development in product mix affected by last years stock balancing campaign


## GROSS MARGIN DEVELOPMENT

GROSS PROFIT (DKKm) AND GROSS MARGIN (\%)

|  | Q2 2013 | Q2 2012 | Q1 2013 | FY 2012 |
| :--- | ---: | ---: | ---: | ---: |
| Revenue | $\mathbf{1 , 9 3 1}$ | 1,260 | 2,002 | 6,652 |
| Cost of sales | -657 | -404 | -688 | $-2,223$ |
| Gross profit | $\mathbf{1 , 2 7 4}$ | 856 | 1,314 | 4,429 |
| Gross margin | $\mathbf{6 6 . 0 \%}$ | $67.9 \%$ | $65.6 \%$ | $66.6 \%$ |



## COMMENTS

- The decrease in gross margin compared to Q2 2012 is due to revenue mix and change in US import duty
- Increase compared to Q1 2013 driven by lower commodity prices
- Excluding hedging and inventory time lag, underlying gross margin would have been approximately $71 \%$ based on average gold and silver spot prices in Q2 2013
- Gross margin impact of 1-2pp if $10 \%$ deviation on commodities


## OPEX DEVELOPMENT IN Q2 2013

| OPEX, EBITDA AND MARGIN |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Q2 2013 | Q2 2012 | Q1 2013 | FY 2012 |
| Gross margin |  |  |  |  |
| Share of revenue | 66.0\% | 67.9\% | 65.6\% | 66.6\% |
| DKKm | 1,274 | 856 | 1,314 | 4,429 |
| Operational expenses |  |  |  |  |
| Share of revenue | 41.0\% | 54.2\% | 35.7\% | 44.4\% |
| DKKm | 791 | 683 | 715 | 2,954 |
| Sales \& distribution expenses |  |  |  |  |
| Share of revenue | 18.4\% | 23.4\% | 15.8\% | 19.0\% |
| DKKm | 356 | 295 | 316 | 1,261 |
| Marketing expenses |  |  |  |  |
| Share of Revenue | 10.5\% | 15.3\% | 9.6\% | 12.4\% |
| DKKm | 203 | 171 | 193 | 823 |
| Administrative expenses |  |  |  |  |
| Share of revenue | 12.0\% | 17.2\% | 10.3\% | 13.1\% |
| DKKm | 232 | 217 | 206 | 870 |
| EBIT | 483 | 173 | 599 | 1,475 |
| EBIT margin | 25.0\% | 13.7\% | 29.9\% | 22.2\% |
| Depreciation and amortisation* | 48 | 47 | 45 | 180 |
| EBITDA | 530 | 220 | 643 | 1,658 |
| EBITDA margin | 27.4\% | 17.5\% | 32.1\% | 24.9\% |

*Including gains/losses from sale of assets

[^0]
## COMMENTS

- Sales and distribution expenses increased based on entry into new markets and higher share of O\&O - now $18.4 \%$ of revenue down from 23.4\% in Q2 2012
- Marketing expenses increased to DKK 203 million - down to $10.5 \%$ of revenue from 15.3\% in Q2 2012
- Administrative expenses increased to DKK 232 million (incl. one-off of DKK 20 million) - down to $12.0 \%$ of revenue from $17.2 \%$ in Q2 2012


## REGIONAL EBITDA MARGINS

EBITDA MARGINS

|  | Q2 2013 | Q1 2013 | Q4 2012 | Q3 2012 | Q2 2013 |  | $\begin{gathered} \text { Q2 } 2013 \\ \text { vs. Q2 } \\ 2012 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | $\begin{gathered} \text { vs. Q1 } \\ 2013 \end{gathered}$ | Q2 2012 |  |
|  |  |  |  |  | (\% pts) |  | (\% pts) |
| Americas | 44.7\% | 44.1\% | 36.0\% | 42.7\% | 0.6\% | 44.0\% | 0.7\% |
| Europe | 23.1\% | 34.6\% | 26.8\% | 34.3\% | -11.5\% | 5.0\% | 18.1\% |
| Asia Pacific | 36.1\% | 35.8\% | 31.2\% | 19.4\% | 0.3\% | 13.5\% | 22.6\% |
| Unallocated costs ${ }^{1}$ | -9.0\% | -7.6\% | -6.8\% | -9.1\% | -1.4\% | -9.9\% | 0.9\% |
| Group EBITDA margin | 27.4\% | 32.1\% | 24.6\% | 28.0\% | -4.7\% | 17.5\% | 9.9\% |

[^1]
## COMMENTS

- All regional margins negatively impacted by lower gross margin, but positively impacted by the increase in revenue
- The EBITDA margin in Americas remained above Group average, despite negative impact from the suspension of import duties of goods manufactured in Thailand under the U.S. Generalized System of Preferences programme
- The EBITDA margin in Europe increased despite a sales-return provision of DKK 55 million as well as higher Sales, distribution and marketing expenses
- Asia Pacific significantly up, but still impacted by expansion into new markets


## PROFIT DEVELOPMENT

|  | FINANCIAL ITEMS, TAX AND NET PROFIT |  |  |
| :--- | :---: | :---: | :---: |
| DKKm | Q2 2013 | Q2 2012 | FY 2012 |
| EBIT | $\mathbf{4 8 3}$ | $\mathbf{1 7 3}$ | $\mathbf{1 , 4 7 5}$ |
| Financial expenses | -1 | -97 | -128 |
| Financial income | 50 | 1 | 132 |
| Profit before tax | $\mathbf{5 3 2}$ | $\mathbf{7 7}$ | $\mathbf{1 , 4 7 9}$ |
| Income tax expenses | -101 | -14 | -277 |
| Effective tax rate | $19.0 \%$ | $18.2 \%$ | $18.7 \%$ |
| Group net profit | $\mathbf{4 3 1}$ | $\mathbf{6 3}$ | $\mathbf{1 , 2 0 2}$ |

## COMMENTS

- Net financial income amounted to DKK 49 million in Q2 2013, significantly impacted by FX gains compared to Q2 2012 which were negatively impacted by FX losses
- Effective tax rate $19 \%$


## WORKING CAPITAL DEVELOPMENT

| WORKING CAPITAL AND CASH MANAGEMENT |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DKKm | Q2 2013 | Q1 2013 | Q4 2012 | Q3 2012 | Q2 2012 |
| Inventory | 1,463 | 1,396 | 1,318 | 1,922 | 1,925 |
| Trade receivables | 687 | 724 | 940 | 982 | 543 |
| Trade payables | 184 | 174 | 219 | 174 | 185 |
| Operating working capital | 1,966 | 1,946 | 2,039 | 2,730 | 2,283 |
| Share of revenue ${ }^{1}$ | 24.9\% | 26.9\% | 30.7\% | 42.3\% | 36.8\% |
| Other receivables | 719 | 533 | 502 | 505 | 320 |
| Tax receivables | 163 | 140 | 138 | 46 | 45 |
| Provisions ${ }^{2}$ | 444 | 500 | 470 | 283 | 280 |
| Income tax payable | 394 | 337 | 283 | 324 | 295 |
| Other payables | 823 | 595 | 692 | 576 | 648 |
| Net working capital including derivatives | 1,187 | 1,187 | 1,234 | 2,098 | 1,425 |
| Share of revenue ${ }^{1}$ | 15.0\% | 16.4\% | 18.6\% | 32.5\% | 23.0\% |
| Derivatives | 274 | 56 | 43 | -61 | 205 |
| Net working capital excluding derivatives | 1,461 | 1,243 | 1,277 | 2,037 | 1,630 |
| Share of revenue ${ }^{1}$ | 18.5\% | 17.2\% | 19.2\% | 31.5\% | 26.3\% |
| Free cash flow | 102 | 406 | 1,030 | -88 | 91 |
| Cash conversion ${ }^{3}$ | 23.7\% | 92.7\% | 244.7\% | -23.2\% | 144.4\% |
| NIBD/EBITDA ${ }^{4}$ | 0.1 | 0.1 | -0.1 | 0.5 | 0.4 |
| ROIC ${ }^{5}$ | 32.4\% | 28.0\% | 25.0\% | 22.1\% | 24.2\% |
| 16 \| AUGUST 2013 |  |  |  | INVESTOR | Presentation |

## COMMENTS

- Operating working capital as percentage of last 12 months revenue improved primarily due to higher revenue and low inventory levels
- Q2 2013 inventory vs. Q2 2012 decreased due to a better inventory management
- Q2 2013 inventory slightly higher compared to Q1 2013 due to normalisation of inventory
- Free cash flow was impacted by change in inventory and Other receivables.
- Cash conversion was 23.7\% in Q2 2013 and 58.5\% in H1 2013
- NIDB/EBITDA at 0.1x

[^2]
## Q2 2013 IN SUMMARY



- Group revenue was up more than $50 \%$
- Strong performance from newly launched products
- Gross margin was $66.0 \%$
- EBITDA margin was $27.4 \%$
- Free cash flow was DKK 102 million
- Guidance updated on 30 July
- Share buyback of up to DKK 700m in 2013 on track
- Main focus continues to be on the consumer, the product and sales-out


## QUESTIONS AND ANSWERS




[^0]:    13 | AUGUST 2013

[^1]:    ${ }^{1}$ Unallocated costs includes HQ costs, central marketing and administration cost in Thailand

[^2]:    ${ }^{1} \%$ of revenue in relation to last twelve months' revenue. DKK 7,901m for the period ended 30 June 2013
    ${ }^{2}$ Excluding earn-out
    ${ }^{3}$ Calculated as free cash flow / net profit
    ${ }^{4}$ Calculated as last 12 months EBITDA
    ${ }^{5}$ Calculated as last 12 months' EBIT / Invested capital (at end of period)

