

**PAND**ÖRA

## **AGENDA**

**BUSINESS HIGHLIGHTS Q2 2017** 

FINANCIAL REVIEW Q2 2017

**QUESTIONS AND ANSWERS** 



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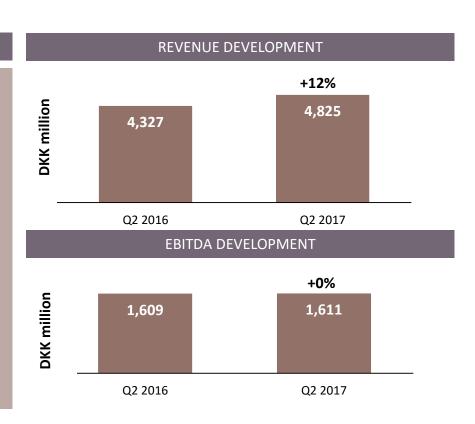
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## 12% REVENUE GROWTH AND EBITDA MARGIN OF 33.4%

#### Q2 2017 PERFORMANCE

- Total revenue was DKK 4,825 million, an increase of 12%
  - Revenue from PANDORA owned retail increased
     36% and represented 42% of Group revenue
- Continued network expansion, including 70 new concept stores, of which 17 were added in China
- A positive reception of the new collections
- EBITDA at DKK 1,611 million, corresponding to a margin of 33.4% (Q2 2016: 37.2%)
- Free cash flow stable at DKK 556 million
- Quarterly dividend of DKK 9 per share





## **FULL YEAR GUIDANCE MAINTAINED**

#### **FINANCIAL GUIDANCE 2017**

	FY 2017	FY 2016
	GUIDANCE	ACTUAL
Revenue, DKK billion	23 – 24	20.3
EBITDA margin	Approx. 38%	39.1%
CAPEX, % share of revenue	Around 5%	5.9%
Effective tax rate	Approx. 21%	21.2%
Concept store, net openings	>300	336



- Revenue guidance maintained in spite of a headwind of around 2% based on current FX rates
  - **DKK -700 million impact from FX** since 7 February 2017 (FY 2016 announcement)
  - H2 2017 will have a tailwind of DKK 200 million (product returns in Q4 2016) and roughly DKK 450 million from acquired stores
- EBITDA margin includes headwinds from commodity prices and FX
  - EBITDA margin for H2 2017 expected to be significantly higher than H1 2017 (H1 2017 EBITDA margin: 35.0%)
- More than 300 concept stores to be added in 2017 (up from more than 275)

## STRATEGIC UPDATE FOR Q2 2017



- Other categories now representing 23% of Group revenue
- Disney announced for EMEA with 50 Disney inspired products within Charms and Bracelets to be launched in Q4 2017 -20 in 2018
- Opportunity to fast track products via reduced production time, including five products in Q2 2017



# BRANDED RETAIL EXCELLENCE

- The strategic intent is now to focus on opening PANDORA owned concept stores
  - Increases control of the brand
  - Provides a strong financial rationale
- Distribution operations in Belgium and South Africa integrated. Spain planned for Q4 2017



## BALANCED GLOBAL BUSINESS

- Continued strong performance in Asia
   Pacific representing 22% of Group revenue (Q2 2016: 18%)
  - Revenue in China increased 91% in LC compared with Q2 2016
  - 60 concept stores in China in 2017
- New regional office in Panama, around 40 new concept stores planned in Latin America in 2017

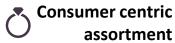


# IMPROVED US PERFORMANCE

- Stronger product offering, compelling promotions and improved in-store execution drove 8% like-for-like sales-out
- Actions initiated to build on the improvement and drive growth in a challenging retail environment
- Potential to add up to 100 new concept stores

## THE US: 8% LIKE-FOR-LIKE SALES-OUT GROWTH

#### US Q2 PERFORMANCE IMPROVED



...fast tracked 5 new designs in Q2 2017 which performed very well in the auarter



## Celebrate additional occasions

...first time to celebrate the Memorial Day in Q2 2017 and increased focus on graduations



## More compelling promotions

...relevant and timely promotional activity including the first clearance sale in the US



## Strong eSTORE performance

...driven by a combination of a larger basket size and more units per transaction

#### CONTINUE TO DRIVE LIKE-FOR-LIKE AND ADD 100 ADDITIONAL CS

- To build on the improved US market performance, PANDORA will continue to **drive like-for-like development** by:
  - An improved product offering in H2 2017
    - AW 2017 to have more newness than SS 2017
    - 20 fast tracked products
  - Relevant and timely promotions and campaigns
    - Back to School and Labour Day
- **100 new concept store locations** identified to develop the network (3-5 years time frame)
  - Including high streets, A-malls and other shopping locations

## ROADMAP IN PLACE TO DRIVE INCREASED PRODUCT INNOVATION

#### FOUR KEY DRIVERS TO INCREASE NEWNESS



# Fast reaction time

...5 fast tracked products in Q2 2017 ...and 20 fast tracked products in Q3 and Q4

# **Building long-term innovation capabilities**

...innovation center in Thailand ...added skills in the design team ... new concept development team

#### **HIGHLIGHTS**



# Launching Disney in EMEA



...50 products in Q4 2017 ...and 20 products in Q1 2018

# New jewellery concepts



...with 1 new concept in H1 2018



(other concepts include ESSENCE, Disney and PANDORA Rose)

#### **NEW CONCEPTS ATTRACT NEW CONSUMERS**

- Fast tracked Bracelet in Q2 was in June the bestselling new product in the UK and #2 globally
  - Around 50% of revenue is generated from products launched during the last 12 months
- New concepts attract new consumers
  - Essence, Disney and Rose accounted for ~75% of growth in new customers in Charms and Bracelets in the US (2015)
- A total of around 500 new products launched in FY 2017
  - Discontinue a similar number



## SALES GROWTH DRIVEN BY PANDORA OWNED RETAIL

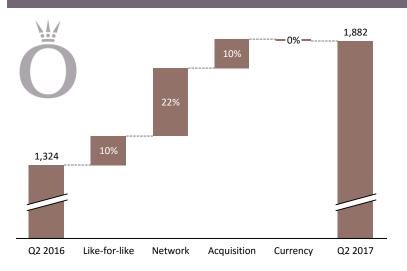
## STRONG RETAIL DEVELOPMENT INCLUDING ESTORE

DKK million	Q2 2017	Growth, Q2/Q2, LC	Q2 2017 share of revenue
PANDORA owned retail	2,002	37%	42%
- hereof PANDORA owned concept stores	1,882	42%	39%
- hereof eSTORE	298	59%	6%
Wholesale	2,489	-3%	<b>52%</b>
- hereof franchise concept stores	1,478	6%	31%
3 <sup>rd</sup> party distribution	334	17%	7%
Total revenue	4,825	12%	100%

#### WHOLESALE PERFORMANCE

- Total wholesale declined 3%
  - Wholesale concept stores improved 6% in the quarter, driven by network expansion
  - More than offset by a negative development in other points of sale, driven by the closure of around 20% of the stores

#### PANDORA OWNED CONCEPT STORE GROWTH OF 42%





10% LIKE-FOR-LIKE

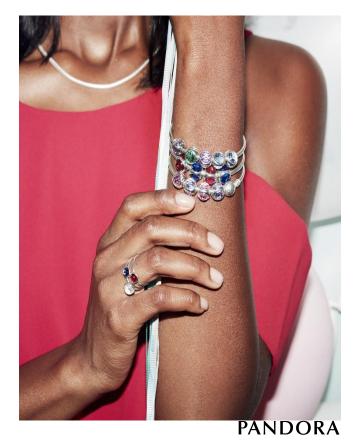
186 ADDED 0&0 **CONCEPT STORES** (LTM)

42% SHARE OF **GROUP REVENUE** 



## REVENUE GROWTH OF 12% IN LOCAL CURRENCY IN Q2 2017

REVENUE BY REGION								
DKK million	Q2 2017	Growth Q2/Q2, DKK	Growth, Q2/Q2, LC	FY 2016	Growth, FY/FY, LC			
EMEA	2,067	10%	13%	9,556	33%			
- hereof UK	453	2%	12%	2,704	25%			
- hereof Italy	530	22%	22%	2,004	54%			
- hereof France	282	10%	10%	1,127	59%			
- hereof Germany	214	13%	12%	974	17%			
Americas	1,686	1%	-1%	6,852	6%			
- hereof US	1,273	0%	-2%	5,157	5%			
Asia Pacific	1,072	35%	34%	3,873	48%			
- hereof Australia	368	16%	12%	1,529	37%			
- hereof China	362	87%	91%	910	191%			
Total	4,825	12%	12%	20,281	24%			



## STORE NETWORK DEVELOPMENT

## STORE NETWORK

Number of points of sale	Total PoS	Net openings			
	Q2 2017	Q2 2017 vs. Q1 2017	Q2 2017 vs. Q2 2016		
Concept stores	2,266	70	346		
- hereof PANDORA owned	711	51	186		
- hereof franchise owned	981	18	97		
- hereof 3 <sup>rd</sup> party distribution	574	1	63		
Other points of sale	5,459	-234	-1,540		



- Continued strong development of the store network with a keen focus on concept stores
- 70 new concept stores opened in Q2 2017, to a total of 2,266 concept stores
  - Including the addition of net 51
     PANDORA owned concept stores in
     Q2 2017, to a total of 711 O&O
     concept stores
- Net closing of 234 other points of sale in Q2
   2017 (1,540 closed in the last 12 months)

## EMEA: REVENUE GROWTH OF 13% IN LOCAL CURRENCY IN Q2 2017

#### EMEA REVENUE

DKK million	Q2 2017	Growth Q2/Q2, DKK	Growth, Q2/Q2, LC	FY 2016	Growth, FY/FY, LC
UK	453	2%	12%	2,704	25%
Italy	530	22%	22%	2,004	54%
France	282	10%	10%	1,127	59%
Germany	214	13%	12%	974	17%
EMEA total	2,067	10%	13%	9,556	33%

13%
REVENUE GROWTH

33
NEW CONCEPT STORES IN Q2 2017

43%
REVENUE SHARE OF GROUP REVENUE

1,268
CONCEPT STORES IN TOTAL

HIGHLIGHTS

All four major markets delivered double digit revenue growth in local currency. Distribution in Belgium and South Africa taken over in June and July, respectively. Spain takeover planned for Q4

- 13% local currency revenue growth
  - 3pp negative impact from currency
- UK increased revenue with 12% driven by store expansion and a continued strong eSTORE
- Italy continues to deliver double digit revenue growth based on a strong branded presence
- France increased 10% impacted by a less successful promotion
- Germany increased 12% driven by a strong performance in the concept store network,
- Expanded the branded network and closed around 800 other points of sale across EMEA

## AMERICAS: REVENUE DECLINED 1% IN LOCAL CURRENCY IN Q2 2017

#### **AMERICAS REVENUE**

DKK million	Q2 2017	Growth Q2/Q2, DKK	Growth, Q2/Q2, LC	FY 2016	Growth, FY/FY, LC
US	1,273	0%	-2%	5,157	5%
Americas total	1,686	1%	-1%	6,852	6%

OVERVIEW OF REVENUE 'ONE-OFFS'								
DKK million	Q1 2017	Q2 2017	Q3 2017	Q4 2017	FY 2017			
Closure of 600 other point of sales*	-60	-40	-30		-130			
Jared sell-in (2016)	-50	-60			-110			
Timing of shipments (2016)	-60	-90			-150			
Product returns (2016)**				200	200			
Adjustment of return reserve (2017)		200			200			
Americas total	-170	10	-30	200	10			

<sup>\*</sup> Lost sell in related to the planned closure of 600 other points of sales in the US in Q4 2016

- Revenue declined 1% in local currency
  - 2pp positive impact from currency
- US revenue decreased 2% in local currency:
  - Strong like-for-like of 8% despite a continuously challenging retail environment
  - Revenue positively impacted by changes to returns programme, offset by one-offs related to timing of shipments, planned store closures, and higher sell-in to Jared in Q2 2016
  - 10 new concept stores opened in Q2 (including 6 new PANDORA owned stores)

<sup>\*\*</sup> PANDORA accepted returned products in Q4 2016 of DKK 200 million related to the closures mentioned above

## ASIA PACIFIC: REVENUE INCREASED 34% IN LOCAL CURRENCY IN Q2 2017

#### ASIA PACIFIC REVENUE Growth Growth, Growth, DKK million Q2 2017 Q2/Q2, Q2/Q2, FY 2016 FY/FY, DKK LC LC Australia 368 16% 12% 1,529 37% China 362 87% 91% 910 191% Asia Pacific total 1.072 35% 34% 3.873 48%





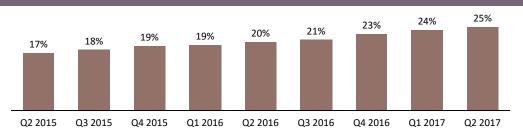
- 34% local currency revenue growth
  - 1pp positive impact from currency
- Australia increased 12% driven by a continued strong momentum across the network
  - 10 new concept stores added in the last 12 months
- China increased revenue with 91% and contributed with around 8% of group revenue
  - A doubling of the concept store network in the last 12 months
  - 13 new cities entered in the first half of 2017

## CONTINUED PRODUCT DIVERSIFICATION DRIVES GROWTH

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NEVENU		PRODUCI	CATEGORY

DKK million	Q2 2017	Growth Q2/Q2, DKK	Growth Q2/Q2, LC	Share of revenue Q2 2017	FY 2016	Share of revenue FY 2016
Charms	2,847	6%	5%	59%	11,991	59%
Bracelets	877	19%	19%	18%	3,672	18%
Rings	582	7%	7%	12%	2,643	13%
Earrings	257	42%	42%	5%	1,052	5%
Necklaces & Pendants	262	55%	56%	5%	923	5%
Total revenue	4,825	12%	12%	100%	20,281	100%

### OTHER CATEGORIES' SHARE OF REVENUE (LTM)



- All categories delivered growth in Q2 2017
- The core categories, Charms and Bracelets, increased revenue by 5% and 19%, respectively
  - Charms growth driven by Asia Pacific
  - Bracelets supported by a strong reception of the fast tracked bracelets
- In combination revenue from Rings, Earrings and Necklaces & Pendants increased 23% representing 23% of group revenue

## COST DEVELOPMENT

#### COST OF SALES AND GROSS PROFIT

DKK million	Q2 2017	Share of revenue Q2 2017	Share of revenue Q2 2016	FY 2016	Share of revenue FY 2016
Gross profit	3,567	73.9%	75.3%	15,223	75.1%
Operating expenses (incl. D&A)	-2,117	43.9%	41.0%	-7,819	38.6%
- hereof sales & distribution	-1,057	21.9%	20.7%	-4,011	19.8%
- hereof marketing	-480	9.9%	9.4%	-1,827	9.0%
- hereof administrative	-580	12.0%	10.9%	-1,981	9.8%
Depreciation and amortisation	161	3.3%	2.8%	518	2.6%
EBITDA	1,611	33.4%	37.2%	7,922	39.1%

#### STATUS ON IT

- ERP backbone (core) and manufacturing system
- Regional point of sale system
- CRM and analytics
- Global eSTORE platform in place
  - Globalisation and outsourcing of service, infrastructure and fulfilment

- Gross margin decreased 1.4pp
  - Negatively impacted by FX and product mix
  - Q2 2016 impacted by a positive oneoff related to duties
  - Positively impacted by increasing share of PANDORA owned retail revenue
- Operating expenses increased 2.9pp
  - S&D increased due to the increasing share of revenue from PANDORA owned stores
  - Administrative costs increased by 1.1pp, primarily due to an increase in IT costs

## **REGIONAL AND GROUP EBITDA MARGINS**

REGIONAL EBITDA							
DKK million	Q2 2017	Growth Q2/Q2	EBITDA margin Q2 2017	EBITDA margin Q2 2016	FY 2016	EBITDA margin FY 2016	
EMEA	683	0%	33.0%	36.5%	3,996	41.8%	
Americas	546	-19%	32.4%	40.3%	2,503	36.5%	
Asia Pacific	382	49%	35.6%	32.3%	1,423	36.7%	
Group	1,611	0%	33.4%	37.2%	7,922	39.1%	





## **ROBUST BALANCE SHEET**

## WORKING CAPITAL AND CASH MANAGEMENT

DKK million	Q2 2017	Q1 2017	Q4 2016	Q3 2016	Q2 2016
Inventory	3,021	2,905	2,729	3,166	2,929
- Share of revenue (last 12 months)	14.3%	14.0%	13.5%	16.4%	15.7%
Trade receivables	1,232	1,500	1,673	1,976	1,253
- Share of revenue (last 12 months)	5.8%	7.2%	8.2%	10.2%	6.7%
Trade payables	1,352	1,462	1,622	1,309	1,239
- Share of revenue (last 12 months)	6.4%	7.1%	8.0%	6.8%	6.6%
Operating working capital	2,901	2,943	2,780	3,833	2,943
- Share of revenue (last 12 months)	13.7%	14.2%	13.7%	19.8%	15.8%
Free cash flow	556	1,182	2,849	577	576
CAPEX	296	210	249	324	352
NIBD to EBITDA (last 12 months)	0.5x	0.4x	0.3x	0.6x	0.6x
Selected KPIs					
Days Sales of Inventory - last 6 months of COGS (183 days)	210	176	179	262	236
Days Sales of Outstanding - last 3 months of wholesale and 3 <sup>rd</sup> party distribution revenue (90 days)	39	42	37	56	39



## FULL YEAR GUIDANCE MAINTAINED

#### Q2 2017 FINANCIALS



**REVENUE** 

DKK 4.8bn (12% growth)

\$%

**EBITDA** 

33.4% (DKK 0.6bn

free cash flow)



DIVIDEND

DKK 1.0bn

(DKK 0.4bn share buyback)

## REVENUE GUIDANCE

**DKK 23-24bn** 

(Guidance unchanged)

EBITDA GUIDANCE

~38%

(Guidance unchanged)

GUIDANCE >300

#### **BUSINESS HIGHLIGHTS**

- Continued execution of strategy
  - Full jewellery product offering:
    - 23% revenue contribution from the other categories
  - Branded retail excellence:
    - PANDORA owned retail now 42% of revenue
    - Net 70 new concept stores opened in Q2 2017
    - Distribution taken over in South Africa and Belgium (Spain Q4 2017)
  - Balanced global business
    - Asia Pacific increased revenue by 34%
    - Around 40 concept stores to be opened in Latin America in FY 2017
- Capital markets day 13 December 2017

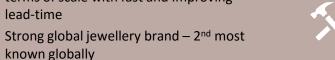
## **APPENDIX**



## PANDORA'S EQUITY STORY

## SOLID COMPETITIVE ADVANTAGES

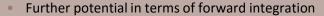
- Fully integrated value chain
- World leading manufacturer within jewellery in terms of scale with fast and improving lead-time



 Global branded retail network including more than 2,200 concept stores

## COMPELLING GROWTH OPPORTUNITIES

- Expansion to become a full jewellery brand (currently 25% of revenue generated out side Charms and Bracelets)
- Growth opportunities in all regions including new markets like China, Latin America and India





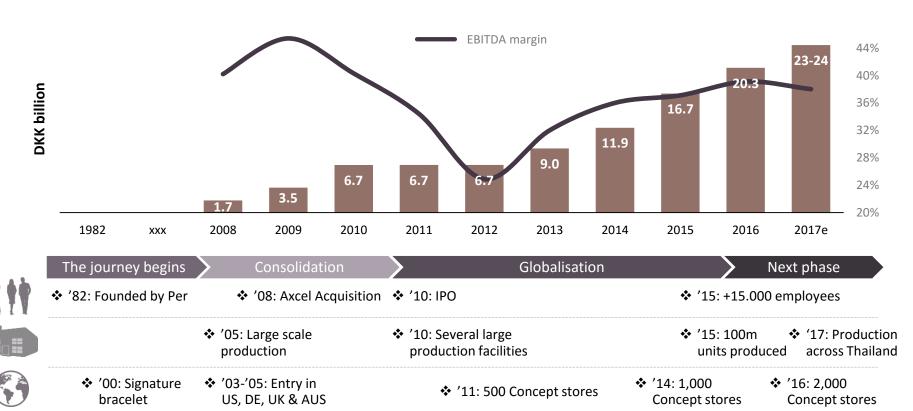
#### STRONG CASH GENERATION

- Best-in-class profitability (EBITDA margin of around 38% expected for 2017)
- Asset-light business model with strong cash conversion
- Shareholder friendly capital structure policy – all excess cash returned to shareholders (EBITDA to NIDB of 0-1x)

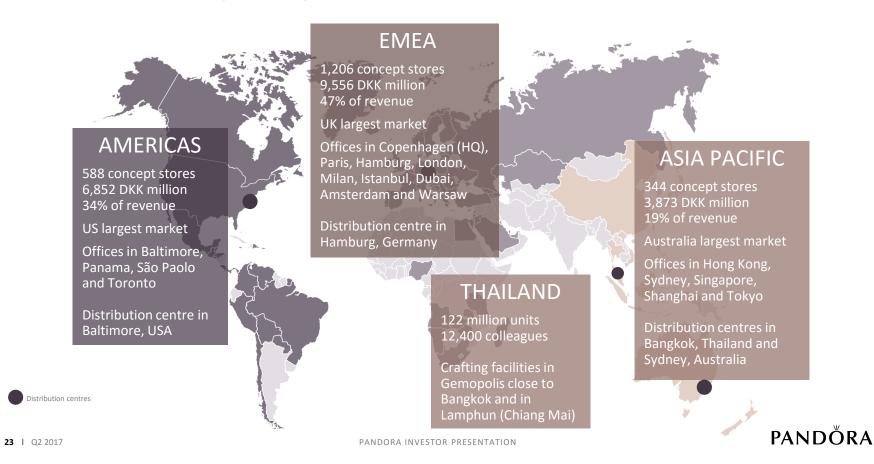




## A FANTASTIC GROWTH STORY

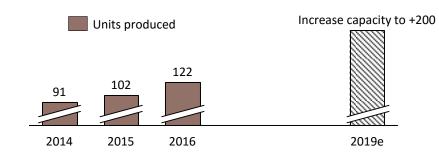


## PANDORA OVERVIEW (FY 2016)

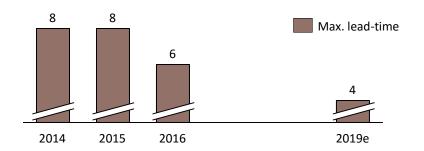


## MARKET LEADER IN CAPACITY AND IMPROVING LEAD-TIME

## PRODUCTION CAPACITY EXPANSION



### LEAD-TIME IMPROVEMENT



## CAPACITY, COSTS AND QUALITY FOR PANDORA



High capacity

... relative to competitors

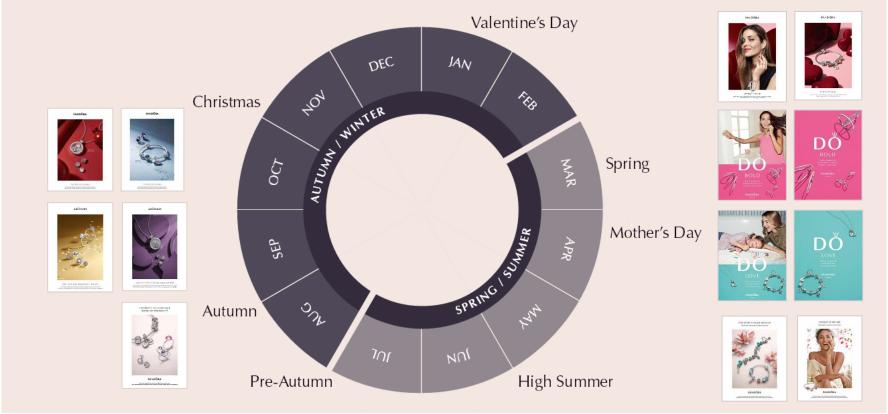




... PANDORA's consumer return rate ~3% vs. industry (fine jewellery) of 8-12%

Source: PANDORA research

## SEVEN LAUNCHES (DROPS) EACH YEAR

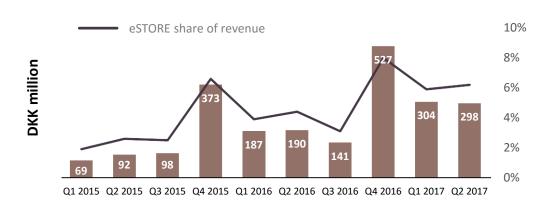


## PRODUCT DEVELOPMENT ON 3 LEVELS



## PANDORA ONLINE





56%
REVENUE GROWTH

6.2%
REVENUE SHARE OF GROUP REVENUE

18 MARKETS SINGLE DIGIT RETURN RATES

STRONG PROFITABILITY

#### ONLINE PLATFORMS

PANDORA eSTOREs available in 18 countries across the three regions, incl. China (own and Tmall distribution), Australia, Hong Kong, Italy, the UK, the US etc. (Q4 2016)

+11.9 million Facebook followers

**10.0 million (4.2 million have a wish list)**PANDORA Club members

**142 million visits** on www.pandora.net in 2016

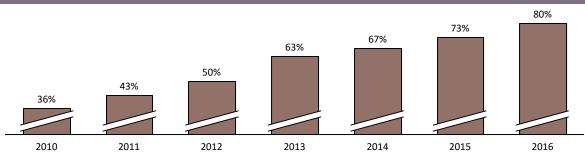
**56 million visits** on the PANDORA eSTORE

PANDORA iPhone and Android apps downloaded more than 5.4 million times

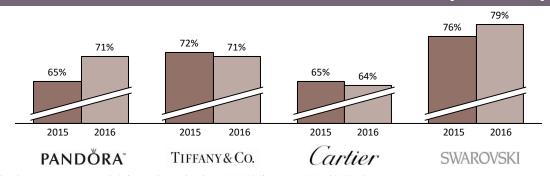
Other social media platforms
Instagram, YouTube, Pinterest, Twitter and more

## **BUILD A GLOBAL BRAND**





## JEWELLERY COMPANIES - AIDED BRAND AWARENESS [31 Markets]



Based on brand tracking analysis carried out by Ipsos among women aged 18+ (previously carried out by IUM 2010-2013). Between 1,000 and 2,000 web interviews per country.

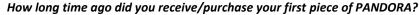
Markets included: 2010 (16 markets), 2011 (26 markets), 2012 (28 markets), 2013-2015 (25 markets) = Australia, Austria, Belgium, Brazil, Canada, Denmark, France, Germany, Greece, Hong Kong, Ireland, Israel, Italy, New Zealand, Poland, Portugal, Russia, South Africa, South Korea, Spain, Switzerland, the Netherlands, Turkey, United Kingdom and the USA. Sample in 2014 has been weighted with a 50% SSI sample in the US – Aided Awareness was 66% unweighted in 2014.

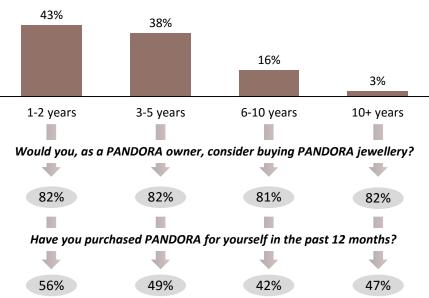
# PANDORA CONSUMERS STAY LOYAL AND WILLING TO BUY, ALSO AFTER 10 YEARS OF OWNERSHIP

IMPROVED CONSUMER KPIS ACROSS MARKETS (WOMEN +18)

	Aided aw	areness <sup>1</sup>	Consideration <sup>2</sup>		
Market	2016	2015	2016	2015	
US	88%	87%	27%	26%	
UK	92%	92%	41%	39%	
Italy	88%	80%	42%	34%	
France	65%	51%	19%	14%	
Germany	79%	76%	29%	27%	
Australia	96%	94%	48%	37%	
China	53%	35%	33%	20%	
Global	71%	65%	28%	23%	





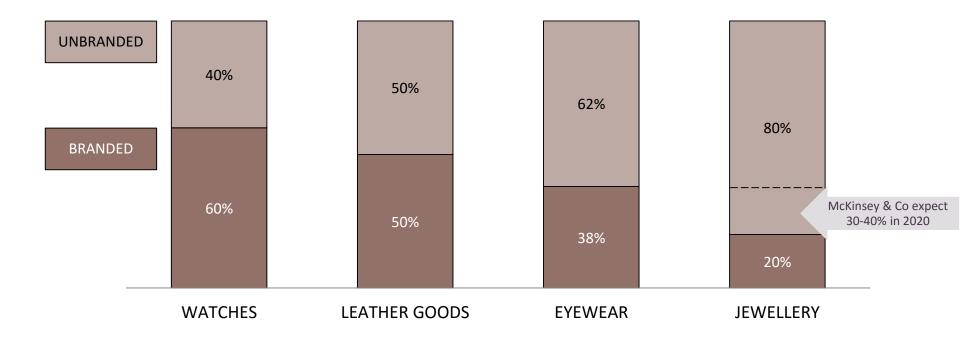


Source: PANDORA brand track 2016

Do you know the jewellery brand PANDORA?

Would you consider buying PANDORA jewellery?

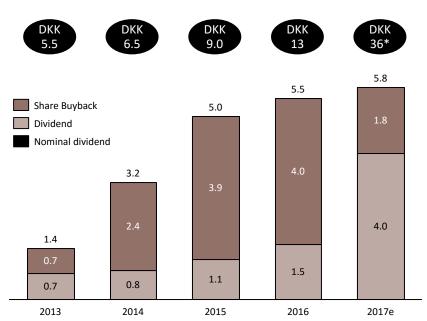
# 20% OF THE GLOBAL JEWELLERY MARKET IS BRANDED – AND SHARE IS GROWING



Based on PANDORA's analysis of multiple sources, including a market study commissioned by PANDORA from Bain & Company and information otherwise obtained from McKinsey, Verdict, A&M Mindpower Solutions and IBIS World. Source: McKinsey projection in 'A multifaceted future: The jewellery industry in 2020". February 2014

## CAPITAL STRUCTURE AND CASH ALLOCATION

## DIVIDEND AND SHARE BUYBACK (DKKbn)



<sup>\*</sup> The dividend in 2017, is a combination of an ordinary dividend of DKK 9 per share, and three guarterly dividends of DKK 9 per share

#### **DISTRIBUTION OF CASH**

- Provide sufficient financial flexibility, while maintaining a stable financial structure and a conservative balance sheet
- Capital structure ratio of 0–1x NIBD to EBITDA Aim to keep at the lower end of target interval
- Temporarily exceed range in case of larger acquisitions
  - 1. Repayment of interest-bearing debt if outside the capital structure policy
  - 2. Funding of value creating business opportunities
  - Distribution to shareholders
- Aspire to increase the total annual nominal dividend per share
- Share buyback programme to supplement dividends

## CORPORATE SOCIAL RESPONSIBILITY: BUILDING FOR A GREENER FUTURE

PANDORA is committed to advancing responsible business practices from the sourcing of gemstones, precious metals and other materials to the crafting and marketing of our jewellery.

#### RESPONSIBLE PARTNERSHIPS

#### PANDORA is committed to...

 The ten principles for responsible business by United Nations Global Compact

## And engaged in...

 The Responsible Jewellery Council's Standards Committee and PANDORA was RJC certified in August 2012



#### HIGH SUPPLIER STANDARDS

#### PANDORA has...

 One code of Conduct for all PANDORA suppliers

#### Moreover...

a Responsible Supplier programme
 is in place to ensure ethical sourcing



#### PANDORA ETHICS & CSR REPORT

## PANDORA CSR Reports are...

 regularly communicated on our progress in advancing responsible business practices

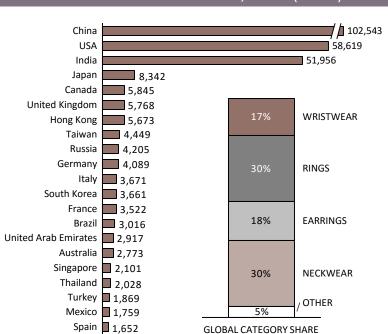
### PANDORA Ethics is running...

a comprehensive CSR programme
 that help us define and implement our ethical policies, tools and
 guidelines

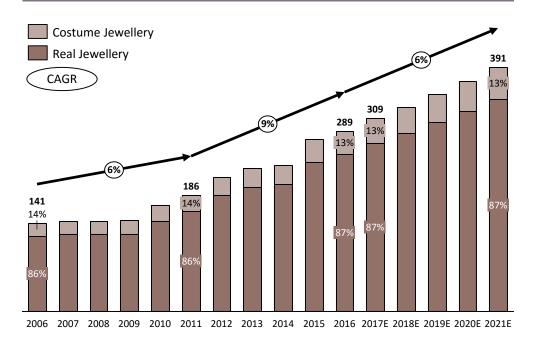


## **GLOBAL JEWELLERY MARKET**

## LARGEST JEWELLERY MARKETS, 2017E (EURm)



## JEWELLERY MARKET EXPECTED TO INCREASE WITH A CAGR OF 6% (EURbn)



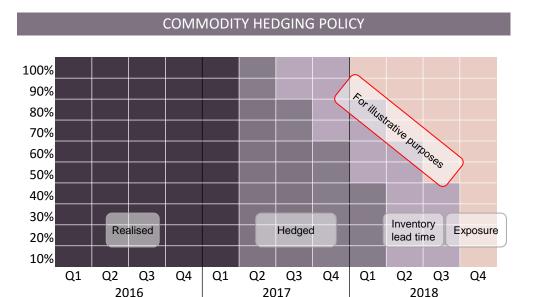
Note: All figures are based on current prices and year-on-year exchange rates Source: EUROMONITOR RESEARCH



## **CONCEPT STORES PER MARKET**

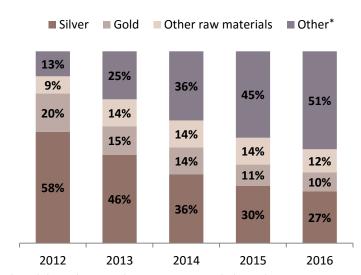
	Number of concept	Number of concept	Number of concept	Growth	Growth		Growth O&O stores	Growth O&O stores
	stores	stores	stores	Q2 2017	Q2 2017	Number of O&O Q2	Q2 2017	Q2 2017
	Q2 2017	Q1 2017	Q2 2016	/Q1 2017	/Q2 2016	2017	/Q1 2017	/Q2 2016
UK	230	230	205	-	25	22	-	13
Russia	209	206	200	3	9	-	-	-
Germany	154	154	157	-	-3	141	1	-3
Italy	88	82	59	6	29	39	7	19
France	76	73	60	3	16	27	-	4
Spain	62	55	47	7	15	-	-	-
Poland	46	45	40	1	6	20	1	3
South Africa	36	35	31	1	5	-	-	-
Ireland	30	29	23	1	7	-	-	-
Belgium	25	25	24	-	1	13	13	13
Ukraine	23	23	21	-	2	-	-	-
Portugal	23	22	18	1	5	-	-	-
Netherlands	22	22	20	-	2	22	-	2
United Arab Emirates	19	19	15	-	4	19	-	4
Czech Republic	17	17	14	-	3	10	-	-
Israel	17	16	17	1	-	-	-	-
Romania	15	15	10	-	5	9	-	2
Turkey	15	14	13	1	2	15	1	2
Denmark	14	14	11		3	14	-	3
Greece	13	13	13	-		-	-	-
Austria	13	13	11	-	2	7	-	3
Rest of EMEA	121	113	77	8	44	23	1	7
EMEA	1,268	1,235	1,086	33	182	381	24	72
US	359	349	335	10	24	70	6	26
Brazil	92	91	75	1	17	53	1	11
Canada	78	78	73	-	5	6	-	4
Caribbean	24	24	20		4		-	-
Mexico	20	19	16	1	4		-	-
Rest of Americas	32	31	21	1	11		-	-
Americas	605	592	540	13	65	129	7	41
China	134	117	67	17	67	133	17	66
Australia	115	114	105	1	10	19	-	2
Malaysia	29	29	25	-	4	-	-	-
Hong Kong	27	29	26	-2	1	23	-2	-1
Philippines	17	15	10	2	7	-		_
New Zealand	15	13	12	2	3	5	5	5
Singapore	14	14	15	-	-1	11	-	-1
Thailand	11	9	8	2	3	-		-1
Rest of Asia Pacific	31	29	26	2	5	10		2
Asia Pacific	393	369	294	24	99	201	20	73
All markets	2,266	2,196	1,920	70	346	711	51	186

## HEDGING POLICY AND RAW MATERIALS SHARE OF PANDORA'S PRODUCTION COSTS



 PANDORA hedging policy is to hedge approximately 100%, 80%, 60% and 40%, respectively, of expected gold and silver consumption in the following four quarters.

#### RAW MATERIAL SHARE OF COST OF GOODS SOLD



<sup>\*</sup> Other includes employee costs, licenses, variance to standard costs, depreciations, etc.

 'Other' as share of total cost of goods sold increases as products become increasingly labour intensive and as the price of raw materials decrease from 2012 and onwards



## **CONTACT DETAILS**

#### **INVESTOR RELATIONS**

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## SHARE INFORMATION

Trading symbol	PNDORA		
Identification number/ISIN	DK0060252690		
GICS	25203010		
Number of shares	112,507,391		
Sector	Apparel, Accessories & Luxury Goods		
Share capital	112,507,391		
Nominal value, DKK	1		
Free float (incl. treasury shares)	100%		

#### **ADR INFORMATION**

ADR trading symbol	PANDY
Programme type	Sponsored level 1 programme (J.P. Morgan)
Ratio (ADR:ORD)	4 ADRs : 1 ordinary share (4:1)
ADR ISIN	US 698 341 2031

