## INVESTOR PRESENTATION

## FULL YEAR 2012

26 February 2013

## AGENDA



## AGENDA

- 2012 highlights:
- Key financials 2012
- Stock balancing campaign and discontinued items
- Performance of new collections
- Sales-out
- Guidance 2013
- Capital structure - dividend and share buyback programme
- Q4 2012 highlights
- Recap and Q\&A


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Certain statements in this presentation constitute forward-looking statements. Forward-looking statements are statements (other than statements of historical fact) relating to future events and our anticipated or planned financial and operational performance. The words "targets," "believes," "expects," "aims," "intends," "plans," "seeks," "will," "may," "might," "anticipates," "would," "could," "should," "continues," "estimate" or similar expressions or the negatives thereof, identify certain of these forward-looking statements. Other forward-looking statements can be identified in the context in which the statements are made. Forward-looking statements include, among other things, statements addressing matters such as our future results of operations; our financial condition; our working capital, cash flows and capital expenditures; and our business strategy, plans and objectives for future operations and events, including those relating to our ongoing operational and strategic reviews, expansion into new markets, future product launches, points of sale and production facilities; and

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## IMPORTANT EVENTS IN 2012

## CEO MESSAGE

- Full year reported numbers slightly better than anticipated - revenue of DKK 6,652m and an EBITDA margin of $24.9 \%$
- Stock balancing campaign of DKK 609 m to improve quality of retailer's stock completed
- Collections launched during 2012 continue to do very well in terms of sales -in and sales-out
- All major markets have positive and improving Like for Like sales-out in the Concept stores
- Dividend of DKK 5.50 per share for 2012 - targeting a stable and increasing nominal number going forward
- Share buyback of DKK 700m initiated


## KEY FINANCIALS FY 2012

| P\&L, CF (\% change Y/Y) |  |
| :--- | ---: |
|  | FY 2012 |
| Revenue (DKKm) | 6,652 |
| Change | $-0.1 \%$ |
| EBITDA (DKKm) | 1,658 |
| Change | $-27.3 \%$ |
| Net Profit (DKKm) | 1,202 |
| Change | $-41.0 \%$ |
| *Net Profit (DKKm) | 1,151 |
| Change | $-24.6 \%$ |
| Free cash flow (DKKm) | 1,151 |
| Change | $-31.1 \%$ |
| Dividend per share (DKK) | 5.50 |
| Pay-out ratio | $59 \%$ |


| MARGINS |  |  |
| :--- | ---: | ---: |
|  | FY 20112 | FY 2011 |
| Gross Margin | $66.6 \%$ | $73.0 \%$ |
| EBITDA Margin | $24.9 \%$ | $34.3 \%$ |
| EBIT Margin | $22.2 \%$ | $30.9 \%$ |
|  | CASH CONVERSION, ROIC, DEBT |  |

[^0]
## ONE-OFF STOCK BALANCING CAMPAIGN FINALISED IN Q4 2012

## TIME LINE STOCK BALANCING CAMPAIGN



## DEALING WITH DISCONTINUED ITEMS IN THE FUTURE

## IMPROVING QUALITY OF RETAILERS' STOCK AND TURN

- Being a wholesaler - but acting like a retailer:
- More frequent and smaller drops of new product launches
- Closely monitoring daily sales-out development at SKU levels
- Better balance between sales-in and sales-out reducing risk of excess stock at retailers
- Three avenues of clearing stock at retail going forward:
- Retailers' sales campaigns on discontinued items twice a year
- Clearing discontinued items through online as well as offline outlet channels
- Take back discontinued items from retailers on an on-going basis
- Provisions as of 2012 for discontinued items was DKK 416 m in gross margin value (DKK 225 m in 2011) - corresponding to approximately $9 \%$ of 2012 revenue, compared to approximately 5\% of revenue in 2011


## PERFORMANCE OF SPRING/SUMMER AND AUTUMN/WINTER 2012 COLLECTIONS



## COMMENTS

- During 2012 we launched new exciting products at commercial prices
- We continue to see our 2012 collections perform very well - both in terms of sales-in, but more importantly sales-out at our retailers
- Rings continue to gain foothold. This important segment will continue to be in focus going forward
- Valentine’s Day drop delivered in Q1 2013


## SALES-OUT POSITIVE IN ALL MAJOR MARKETS

LIKE FOR LIKE CONCEPT STORES - SALES-OUT DEVELOPMENT


## COMMENTS

- New products and focused execution in Concept stores driving improvements in salesout
- Continued sales-out growth in the US
- UK showed strong positive development
- Germany stayed in positive territory
- Australia saw solid rebound


## 2013 FINANCIAL GUIDANCE



## 2013 FINANCIAL GUIDANCE

- Revenue above DKK 7.2 billion
- EBITDA margin above 25\%
- CAPEX around DKK 300 million
- Effective tax rate of approximately $19 \%$
- During 2013 PANDORA expects to open approximately 150 Concept stores


## CAPITAL STRUCTURE

## CAPITAL STRUCTURE RATIO TARGET OF $0-1 x$ NIBD/EBITDA

- Board of Directors has analysed what it believes to be an optimal capital structure for the Company
- The outcome of this analysis is a combination of a change in dividend policy as well as an initiation of a share buyback Programme
- Going forward, the Board of Directors aims to maintain a stable and then increasing nominal dividend per share, using the 2011 dividend of DKK 5.50 per share as reference
- Surplus capital should be distributed through share buyback programmes or as an extraordinary dividend in order to reach an optimal capital structure, which the Board of Directors, at this point in time, view as a NIBD/EBITDA ratio of $0-1 x$ on 12 months rolling basis
- This policy and our ability to distribute surplus capital to our shareholders will be dependent upon, amongst other things, the availability of sufficient distributable reserves, the Company's financial condition, results of operations, capital requirements and such other factors as the Board of Directors may deem relevant


## DIVIDEND AND SHARE BUYBACK PROGRAMME

## DIVIDEND OF DKK 5.5 PER SHARE AND DKK 700m SHARE BUYBACK IN 2013

- Board of Directors proposes a dividend of DKK 5.50 per share for 2012
- Share buyback programme of up to DKK 700m during 2013
- Prometheus Invest ApS has undertaken to participate in the Programme on a pro rata basis, in order to secure that the current free float is not reduced
- The Board of Directors intends to propose to PANDORAs shareholders at the Annual General Meeting in 2014 that PANDORAs share capital be reduced by cancelling the shares purchased under the Programme. PANDORA may also use the shares purchased under the Programme to meet obligations arising from employee share option programmes. Deducting existing treasury shares $(182,925)$, the net obligation at 31 December 2012 was 925,198 shares
- PANDORA is entitled to terminate the Programme at any time as a consequence of changes to the Company's business, financial position or changes in the market


## SHARE BUYBACK PROGRAMME - THE MECHANICS

## DKK 700m SHARE BUYBACK IN 2013 - THE MECHANICS

- The Programme will be implemented under the Safe Harbour regulations (EC no. 2273/2003):
- The maximum total consideration for PANDORA shares bought back in the period of the Programme is DKK 700 million
- The Programme will end no later than 31 December 2013 and a maximum of $12,831,400$ PANDORA shares will be bought under the Programme, which together with the Company's holding of treasury shares of 182,925 shares at the date of this announcement will equal $10 \%$ of the shares issued in PANDORA
- The maximum number of shares to be bought per daily market session will be the equivalent to $25 \%$ of the average daily volume of shares in the Company traded on NASDAQ OMX Copenhagen during the preceding 20 business days
- Shares cannot be purchased at prices higher than the two following prices:
- The price of the latest independent trade
- The price of the highest independent bid on NASDAQ OMX Copenhagen
- The Company will on a weekly basis issue an announcement in respect of transactions made under the Programme.


## KEY FINANCIALS Q4 2012

| P\&L, CF (\% change Y/Y) |  |
| :--- | ---: |
|  | Q4 2012 |
| Revenue (DKKm) | 2,174 |
| Change | $11.4 \%$ |
| EBITDA (DKKm) | 534 |
| Change | $1.9 \%$ |
| Net Profit (DKKm) | 421 |
| Change | $-24.1 \%$ |
| *Adj. net Profit (DKKm) | 370 |
| Change | $8.8 \%$ |
| Free cash flow (DKKm) | 1,030 |
| Change | $10.7 \%$ |


| MARGINS |  |  |
| :--- | ---: | ---: |
|  | Q4 2012 | Q4 2011 |
| Gross Margin | $64.5 \%$ | $72.7 \%$ |
| EBITDA Margin | $24.6 \%$ | $26.8 \%$ |
| EBIT Margin | $22.4 \%$ | $24.3 \%$ |
|  | Q4 2012 | Q4 2011 |
| CASH CONVERSION, ROIC, DEBT |  |  |

[^1]
## REVENUE DEVELOPMENT SLIGHTLY BETTER THAN PREVIOUSLY ANTICIPATED



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FULL YEAR 2012 INVESTOR PRESENTATION

## COMMENTS

- Total revenue increased by 11.4\% positively impacted by higher share of O\&O as well as UK, Other Europe, Australia and FX...
- ...and negatively impacted by Germany and delivery of Valentine's in Q1 2013
- Branded distribution generating more than threequarter of Q4 12 revenue with CS as largest contributor
- Direct distribution accounts for more than $96 \%$ of revenue generated in Q4 12


## MAJOR MARKETS DEVELOPMENT

| REVENUE BREAKDOWN BY GEOGRAPHY (DKKm) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q4-2012 | Q3-2012 | Q2-2012 | Q1-2012 | Q4-2011 | \% change | \% LC change |
| Americas | \| 939 | 920 | 687 | 766 | \| 883 | | 6.3\% | 1.5\% |
| US | \| 738 | | | 711 | 521 | 609 | \| 701 | | 5.3\% | 0.8\% |
| Other | $\\|_{\text {\| }} 201$ | 209 | 166 | 157 | $\text { I } 182$ | 10.4\% |  |
| Europe | \| 966 | | 699 | 403 | 474 | \| 779 | | 24.0\% | 20.7\% |
| UK | \| 384 | | 249 | 102 | 134 | \| 344 | | 11.6\% | 5.0\% |
| Germany | $\\|_{\text {\| }} 154$ \| | 130 | 85 | 100 | $\\|^{184}$ \| | -16.3\% | -16.0\% |
| Other | ${ }^{\text {\| }} 428$ \| | 320 | 216 | 240 | I 251 \| | 70.5\% |  |
|  | I I |  |  |  | 1 I |  |  |
| Asia Pacific | $\text { \| } 269$ | 175 | 170 | 184 | $\text { I } 290$ | -7.2\% | -13.4\% |
| Australia | \| 243 | | 120 | 131 | 124 | \| 210 | | 15.7\% | 7.9\% |
|  |  |  |  |  | $80$ |  |  |
| Other | \| 26 | | 55 | 39 | 60 | \| 80 | | -67.5\% |  |
| Total | ${ }^{\text {2,174 }}$ | 1,794 | 1,260 | 1,424 | $1,952$ | 11.4\% | 6.9\% |

## COMMENTS

- All regions positively impacted by currencies
- Americas continued to perform - Canada doing well in Other Americas segment
- UK in line with Group...
- ... while Germany continued to see negative $y / y$ development
- Other Europe driven by Russia, Spain and Italy
- Rebound in Australia...
- Other Asia negatively impacted by inventory takeback in Japan (DKK 38m)


## DEVELOPMENT IN OUR DISTRIBUTION NETWORK

| NUMBER OF STORES AND OPENINGS |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of stores |  |  |  | Net openings |  |  |  |  |
|  | Q4 2012 | Q3 2012 | Q4 2011 | \% of total | Q4 2012 | Q3 2012 | Q2 2012 | Q1 2012 | Q4 2011 |
| Concept stores | \| 895 - | 823 | 672 |  | 72 | 57 | 68 | 26 | 104 |
| Shop-in- <br> Shop | \\| 1,265 | | 1,204 | 1,182 | ${ }^{1} 12.2 \%$ | 61 | 114 | 2 | -94 | 121 |
| Gold | 1,294 I | 2,130 | 1,821 | \| $22.1 \%$ | 164 | 154 | -30 | 185 | 93 |
| Total branded | \| | 4,157 | 3,675 | \| 42.9\% ${ }_{\text {I }}$ | 297 | 325 | 40 | 117 | 318 |
| Silver | \| 3,073 | | 2,935 | 2,698 | \| 29.6\%| | 138 | -108 | 86 | 259 | 26 |
| White | \| 2,847 | | 3,128 | 4,359 | 17.5\% | -281 | -440 | -182 | -609 | -12 |
| Total | [10,374] | 10,220 | 10,732 | [100\%」 | 154 | -223 | -56 | -233 | 332 |


| NUMBER OF STORES, KEY NEW MARKETS |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | End of Q4 2012 |  |  |  |  |  |  | Net openings |  |  |
|  | Russia | China | Japan | Rest of Asia | France | Italy | Total | $\begin{gathered} \text { Q4 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2012 \end{gathered}$ |
| Concept stores | 69 | 24 | 4 | 47 | 12 | 13 | 169 | 30 | 16 | 27 |
| Shop-in-shop | 12 | 18 | 16 | 42 | 30 | 8 | 126 | 12 | 9 | 14 |
| Total | 81 | 42 | 20 | 89 | 42 |  | 295 | $\overline{42}$ | 25 | 41 |

## COMMENTS

- 72 Concept store net openings in Q4 12 in line expectations
- Openings in new markets still affected by a more selective roll-out approach in Other Asia, as a consequence of our on-going business review of this region
- Total number of POS decline from continuous closing of unbranded POS, primarily in Europe


## PRODUCT MIX STILL AFFECTED BY THE ONE-OFF STOCK BALANCING CAMPAIGN CONDUCTED DURING 2012

$\left.\begin{array}{lccccccc|}\hline & \text { PRODUCT MIX (DKKm) } \\ & \text { Q4-2012 } & \text { Q4-2011 } & \text { \% change } \% \text { of total }\end{array} \begin{array}{c}\text { Received } \\ \text { Q4 2012 }\end{array} \begin{array}{c}\text { Replaced } \\ \text { Q4 2012 }\end{array}\right]$

PRODUCT SPLIT AS PERCENTAGE OF TOTAL REVENUE


## GM IMPACTED BY INCREASING RAW MATERIAL PRICES



## COMMENTS

- Gross margin negatively impacted by increasing raw material prices (-7.1\%), price changes ( $-1.1 \%$ ), product and market mix (1.3\%) and currencies (-1.3\%)
- No impact from stock campaign
- Excluding hedging and inventory time lag, underlying gross margin would have been approximately 65\% based on average gold and silver prices in Q4 2012
- Gross margin impact of $+/-2-3 p p$ if $10 \%$ deviation on commodities


## NEGATIVE IMPACT FROM RAW MATERIAL ON GROSS MARGIN PARTIALLY OFFSET BY LOWER OPERATIONAL EXPENSES


*Including gains/losses from sale of assets

## REGIONAL EBITDA MARGINS SIGNIFICANTLY IMPACTED BY LOWER GROSS MARGIN

|  | EBITDA MARGIN |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q4 2012 | Q3 2012 | Q2 2012 | Q1 2012* | $\begin{gathered} \hline \text { Q4 } 2012 \\ \text { vs. Q3 } \\ 2012 \\ \text { (\% pts) } \end{gathered}$ | Q4 2011 | $\begin{gathered} \hline \text { Q4 } 2012 \\ \text { vs. Q4 } \\ 2011 \\ \\ \text { (\% pts) } \end{gathered}$ |
| Americas | 36.0\% | 43.6\% | 44.0\% | 49.9\% | -8.5\% | 46.1\% | -10.1\% |
| Europe | 26.8\% | 35.9\% | 5.0\% | 16.0\% | -10.2\% | 34.9\% | -8.1\% |
| Asia Pacific | 31.2\% | 21.1\% | 13.5\% | 27.2\% | +9.0\% | 33.4\% | -2.2\% |
| Unallocated costs ${ }^{1}$ | -6.8\% | -10.4\% | -9.9\% | -7.5\% | +4.7\% | -12.9\% | +6.1\% |
| Group EBITDA margin | 24.6\% | 28.0\% | 17.5\% | 28.2\% | -3.4\% | 26.8\% | -2.2\% |

* In the Q1 2012 report, the reported regional EBITDA margins were: 51.8\% for Americas, 14.1\% for Europe and 23.9\% for Asia. In the above table, the regional EBITDA margins for Q1 12 has been recalculated incorporating the difference between volumes received and volumes returned in Q1 2012 in connection with the global stock balancing campaign based on standard cost in order to isolate the effect from deferred volumes from one quarter to the next.


## COMMENTS

- The Americas region EBITDA margin remained above Group average, despite negative impact from the suspension of import duties of goods manufactured in Thailand under the U.S. Generalized System of Preferences programme
- The EBITDA margin in Europe still affected by development costs in new markets
- The EBITDA margin in Asia Pacific positively affected by increase in revenue in Australia and negatively impacted by inventory take-back from distributor in Japan


## $\overline{\text { FINANCIAL ITEMS, TAX AND NET PROFIT }}$

| INTEREST, TAX AND MINORITIES (DKKm) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| DKKm | Q4 2012 | Q4 2011 | FY 2012 | FY 2011 |
| EBIT | 486 | 475 | 1,475 | 2,058 |
| Financial expenses | -27 | -107 | -135 | -331 |
| Financial income | 67 | 252 | 139 | 642 |
| Profit before tax | 526 | 620 | 1,479 | 2,369 |
| Income tax expenses | -105 | -65 | -277 | -332 |
| Effective tax rate | 20.0\% | 10.5\% | 18.7\% | 14.0\% |
| Group net profit | 421 | 555 | 1,202 | 2,037 |
| Minority interests | - | - | - | - |
| Net profit attributable to shareholders | 421 | 555 | 1,202 | 2,037 |

## COMMENTS

- Net financial income amounted to DKK 4 million in 2012
- Financial expenses in Q4 2011 were significantly impacted by unrealised FX loss. Financial income were significantly impacted by revaluation of the CWE earn out.
- Effective full year tax rate 18.7\%


## WORKING CAPITAL

| WORKING CAPITAL |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DKKm | Q4 2012 | Q3 2012 | Q2 2012 | Q1 2012 | Q4 2011 |
| Inventory | 1,318 | 1,922 | 1,925 | 1,668 | 1,609 |
| Trade receivables | 940 | 982 | 543 | 704 | 900 |
| Trade payables | 219 | 174 | 185 | 143 | 288 |
| Operating working capital | 2,039 | 2,730 | 2,283 | 2,229 | 2,221 |
| $\%$ of revenue ${ }^{1}$ | 30.7\% | 42.3\% | 36.8\% | 35.2\% | 33.4\% |
| Other receivables | 502 | 505 | 320 | 302 | 177 |
| Tax receivables | 138 | 46 | 45 | 43 | 41 |
| Provisions ${ }^{2}$ | 470 | 283 | 280 | 248 | 243 |
| Income tax payable | 283 | 324 | 295 | 378 | 344 |
| Other payables | 692 | 576 | 648 | 616 | 775 |
| Net working capital including derivatives | 1,234 | 2,098 | 1,425 | 1,332 | 1,077 |
| \% of revenue ${ }^{1}$ | 18.6\% | 32.5\% | 23.0\% | 21.0\% | 16.2\% |
| Derivatives | 43 | -61 | 205 | 68 | 250 |
| Net working capital excluding derivatives | 1,277 | 2.037 | 1.630 | 1.400 | 1,327 |
| $\%$ of revenue ${ }^{1}$ | 19.2\% | 31.5\% | 26.3\% | 22.1\% | 19.9\% |
| Free cash flow | 1,030 | -88 | 91 | 118 | 930 |
| Cash conversion ${ }^{3}$ | 244.7\% | -23.6\% | 144.4\% | 34.9\% | 167.6\% |
| Adjusted cash conversion ${ }^{3}$ | 244.7\% | -23.6\% | 144.4\% | 34.9\% | 167.6\% |
| ROIC ${ }^{4}$ | 25.0\% | 22.0\% | 24.2\% | 29.9\% | 34.7\% |

## COMMENTS



## 2012 IN SUMMARY



- Group revenue was DKK 6,652m
- Gross margin of $66.6 \%$
- EBITDA was DKK 1,658 million (margin of 24.9\%)
- Stock balancing campaign completed
- New products continue to do well
- Revenue for 2013 expected above DKK 7.2bn and EBITDA margin above 25\%
- Dividend of DKK 5.5 per share
- Share buyback of up to DKK 700m
- Main focus continues to be on the consumer, the product and sales-out


## QUESTIONS AND ANSWERS




[^0]:    * Excluding adjustment of CWE earn-out provision of DKK 51 million in 2012 and DKK 511 million in 2011

[^1]:    * Excluding adjustment of CWE earn-out provision of DKK 51 million in Q4 2012 and DKK 215 million in Q4 2011

