## INVESTOR PRESENTATION

## Q1 2013

14 May 2013

## AGENDA



## AGENDA

- Business highlights:
- Key developments in Q1 2013
- Market development and sales-out
- Performance of newly launched products
- Guidance 2013
- Financial review
- Recap and Q\&A


## DISCLAIMER

Certain statements in this presentation constitute forward-looking statements. Forward-looking statements are statements (other than statements of historical fact) relating to future events and our anticipated or planned financial and operational performance. The words "targets," "believes," "expects," "aims," "intends," "plans," "seeks," "will," "may," "might," "anticipates," "would," "could," "should," "continues," "estimate" or similar expressions or the negatives thereof, identify certain of these forward-looking statements. Other forward-looking statements can be identified in the context in which the statements are made. Forward-looking statements include, among other things, statements addressing matters such as our future results of operations; our financial condition; our working capital, cash flows and capital expenditures; and our business strategy, plans and objectives for future operations and events, including those relating to our ongoing operational and strategic reviews, expansion into new markets, future product launches, points of sale and production facilities; and

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## IMPORTANT EVENTS IN Q1 2013

## CEO MESSAGE

- Q1 2013 revenue was DKK 2,002 million, an increase of more than $40 \%$ driven by all geographic regions
- Impacted by Valentines Day and success of newly launched products
- All major markets had double digit growth in sales-out from Concept stores (L4L)
- Impacted by Easter in Q1 in 2013 compared to Q2 in 2012
- EBITDA increased $60.3 \%$ to DKK 643 million, despite 6 percentage points lower gross margin
- EBITDA margin was $32.1 \%$
- Free cash flow was DKK 406 million - a cash conversion of $92.7 \%$
- Despite high CAPEX of DKK 246 million, including DKK 190 million related to Trollbeads
- DKK 700 million share buyback programme on track - DKK 61 million bought back in Q1 2013


## REGIONAL REVENUE DEVELOPMENT IN Q1 2013

| REVENUE BREAKDOWN BY GEOGRAPHY (DKKm) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q1-2013 | Q4-2012 | Q3-2012 | Q2-2012 | Q1-2012 | \% change | \% LC change |
| Americas | \| 1,057 | | 939 | 920 | 687 | 766 | 38.0\% | \| ${ }^{38.6 \%}{ }_{\text {I }}$ |
| US | $\text { I } 832$ | 738 | 711 | 521 | 609 | 36.6\% | $\text { \| } 37.4 \% \mid$ |
| Other | $\text { I } 225$ | 201 | 209 | 166 | 157 | 43.3\% | $\begin{array}{ll} \text { I } & \text { i } \end{array}$ |
| Europe | \| 713 | | 966 | 699 | 403 | 474 | 50.4\% | \| 50.6\%| |
| UK | $\left.\right\|^{190}$ \| | 384 | 249 | 102 | 134 | 41.8\% | \| 46.7\% ${ }_{\text {\| }}$ |
| Germany | \| 108 | | 154 | 130 | 85 | 100 | 8.0\% | $\text { \| } 7.7 \% \text { I }$ |
| Other | $\text { I } 415$ | 428 | 320 | 216 | 240 | 72.9\% | $\begin{array}{ll} \text { I } & \text { I } \\ \text { I } \end{array}$ |
| Asia Pacific | $\text { I } 232$ | 269 | 175 | 170 | 184 | 26.1\% | $\begin{aligned} & \text { \| \| } \\ & \text { \| 27.7\%\| } \end{aligned}$ |
|  | I |  |  |  |  |  | I I |
| Australia | \| 148 | | 243 | 120 | 131 | 124 | 19.4\% | \| 19.0\%| |
| Other | ${ }^{1} 84$ | 26 | 55 | 39 | 60 | 40.0\% | 1 I |
|  | \| ل1 |  |  |  |  | 40.0\% | 1 I |
| Total | I 2,002 \| | 2,174 | 1,794 | 1,260 | 1,424 | 40.6\% | I 41.2\% ${ }^{\text {l }}$ |

## COMMENTS

- Revenue growth driven by all geographic regions, with limited currency impact
- Americas driven by continuous strong performance in the US and Canada
- UK and other Europe (driven by Italy, France and Russia ) were significantly up. Light gain in Germany
- Asia Pacific showed strong growth, especially in Australia and a number of Asian markets


## SALES-OUT POSITIVE IN ALL MAJOR MARKETS

LIKE FOR LIKE CONCEPT STORES - SALES-OUT DEVELOPMENT


## COMMENTS

- Newly launched products and focused execution in Concept stores driving improvements in sales-out
- All markets showed double digit growth - positively impacted by phasing of Easter.
- Continued strong momentum in the US
- UK showed strong positive development
- Germany stayed in positive territory
- Continuous positive trend in Australia


## PERFORMANCE OF NEWLY LAUNCHED PRODUCTS



## COMMENTS

- Valentine’s Day delivered in Q1 2013 sold well
- Spring/Mother's Day received well by retailers
- Products launched in 2012 continue to do well
- Confirmation that our 2012 focus on product assortment and price architecture is paying off
- Rings continue to gain foothold. This important segment will continue to be in focus going forward


## 2013 FINANCIAL GUIDANCE



## 2013 FINANCIAL GUIDANCE

- Revenue above DKK 7.2 billion
- EBITDA margin above 25\%
- CAPEX around DKK 300 million (excl. payment to Trollbeads of DKK 190 million)
- Effective tax rate of approximately $19 \%$
- During 2013 PANDORA expects to open approximately 150 Concept stores


## REVENUE DEVELOPMENT Q1 2013



## COMMENTS

- Total revenue increased by 40.6\% positively impacted by delivery of Valentine's in Q1 2013
- Branded distribution generating close to $80 \%$ of Q1 2013 revenue with Concept Stores as largest contributor
- Direct distribution accounts for 97\% of revenue generated in Q1 2013


## DEVELOPMENT IN OUR DISTRIBUTION NETWORK

| NUMBER OF STORES AND OPENINGS |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of stores |  |  |  | Net openings |  |  |  |  |
|  | Q1 2013 | Q4 2012 | Q1 2012 | \% of total | Q1 2013 | Q4 2012 | Q3 2012 | Q2 2012 | Q1 2012 |
| Concept stores | $\text { \| } 914 \text { \| }$ | 895 | 698 | $\\|^{\text {『 }}$ 8.9\% I | 19 | 72 | 57 | 68 | 26 |
| Shop-in- <br> Shop | \| | 1,265 | 1,088 | ${ }_{\text {I }} 12.6 \%$ \| | 22 | 61 | 114 | 2 | -94 |
| Gold | \| 2,258 | | 2,294 | 2,006 | \| $22.0 \%$ | -36 | 164 | 154 | -30 | 185 |
| Total branded | $\text { I } 4,459$ | 4,454 | 3,792 | \| 43.5\% ${ }_{\text {I }}$ | 5 | 297 | 325 | 40 | 117 |
| Silver | 13,092 | 3,073 | 2,957 | \| 30.2\%| | 19 | 138 | -108 | 86 | 259 |
| White | 12,692 | 2,847 | 3,750 | 126.3\% | -155 | -281 | -440 | -182 | -609 |
| Total | 10,243 | 10,374 | 10,499 | I 100\%」 | -131 | 154 | -223 | -56 | -233 |


| NUMBER OF STORES, KEY NEW MARKETS |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | End of Q1 2013 |  |  |  |  |  |  | Net openings |  |  |
|  | Russia | China | Japan | Rest of Asia | France | Italy | Total | $\begin{gathered} \text { Q1 } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { Q4 } \\ 2012 \end{gathered}$ | $\begin{gathered} \text { Q3 } \\ 2012 \end{gathered}$ |
| Concept stores | 73 | 25 | 1 | 47 | 11 | 13 | 170 | 1 | 30 | 16 |
| Shop-in-shop | 15 | 15 | 12 | 48 | 30 | 8 | 128 | 2 | 12 | 9 |
| Total | 88 | 40 | 13 | 95 | 41 | 21 | 298 | 3 | 42 | 25 |

## COMMENTS

- 19 Concept store net openings in Q1 2013, in-line with expectations, hereof 11 net openings in the Americas
- Continued focus on global branded network - more than 650 branded points of sale opened (vs. Q1 2012)


## PRODUCT MIX IN Q1 2013

| PRODUCT MIX (DKKm) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q1-2013 | Q1-2012 | \% change | \% of total | Received Q1 2012 | Replaced Q1 2012 |
| Charms | 1,457 | 1,088 | - 33.9\% | 72.8\% | 144 | 124 |
| Silver and gold charms bracelets | 256 | 190 | \\| 34.7\% | 12.8\% | 2 | 16 |
| Rings | 118 | 83 | - $42.2 \%$ | 5.9\% | 63 | 10 |
| Other jewellery | 171 | 63 | \\| 171.4\% | 8.5\% | 131 | 12 |
| Total | 2,002 | 1,424 | 40.6\% | 100.0\% | 340 | 162 |

## PRODUCT SPLIT AS PERCENTAGE OF TOTAL REVENUE



Q1 2012


## COMMENTS

- Revenue from Charms increased by $33.9 \%$ and Silver and gold charms bracelets increased by $34.7 \%$
- Ring collection continue to sell well, increasing by 42.2\%, driven by improved commercial offering
- Other Jewellery increased by 171.4\%
- Development in product mix affected by last years stock balancing campaign


## $\overline{\text { GROSS MARGIN IMPACTED BY RAW MATERIAL PRICES }}$

GROSS PROFIT (DKKm) AND GROSS MARGIN (\%)

|  | Q1 2013 | Q1 2012 | Q4 2012 | FY 2012 |
| :--- | ---: | ---: | ---: | ---: |
| Revenue | $\mathbf{2 , 0 0 2}$ | 1,424 | 2,174 | 6,652 |
| Cost of sales | -688 | -404 | -771 | $-2,223$ |
| Gross profit | $\mathbf{1 , 3 1 4}$ | 1,020 | 1,403 | 4,429 |
| Gross margin \% | $\mathbf{6 5 . 6 \%}$ | $71.6 \%$ | $64.5 \%$ | $66.6 \%$ |

## COMMENTS

- Decrease compared to Q1 2012 due to higher commodity prices and change in US import duties
- Increase compared to Q4 2012 driven by lower commodity prices
- Excluding hedging and inventory time lag, underlying gross margin would have been approximately 67\% based on average gold and silver prices in Q1 2013
- Gross margin impact of $+/-2-3 p p$ if $10 \%$ deviation on commodities


## NEGATIVE IMPACT FROM RAW MATERIAL OFFSET BY LOWER OPEX RATIOS

## OPEX, EBITDA (DKKm) AND MARGIN (\%)

|  | Q1 2013 | Q1 2012 | Q4 2012 | FY 2012 |
| :---: | :---: | :---: | :---: | :---: |
| Gross margin |  |  |  |  |
| \% of revenue | 65.6\% | 71.6\% | 64.5\% | 66.6\% |
| DKKm | 1,314 | 1,020 | 1,403 | 4,429 |
| Operational expenses |  |  |  |  |
| \% of revenue | 35.7\% | 46.8\% | 42.1\% | 44.4\% |
| DKKm | 715 | 667 | 917 | 2,954 |
| Sales \& distribution costs |  |  |  |  |
| \% of revenue | 15.8\% | 20.1\% | 18.1\% | 19.0\% |
| DKKm | 316 | 286 | 393 | 1,261 |
| Marketing costs |  |  |  |  |
| \% of Revenue | 9.6\% | 11.9\% | 13.4\% | 12.4\% |
| DKKm | 193 | 169 | 293 | 823 |
| Administrative costs |  |  |  |  |
| \% of revenue | 10.3\% | 14.9\% | 10.6\% | 13.1\% |
| DKKm | 206 | 212 | 231 | 870 |
| EBIT | 599 | 353 | 486 | 1,475 |
| EBIT margin | 29.9\% | 24.8\% | 22.4\% | 22.2\% |
| Depreciation and amortisation* | 45 | 47 | 48 | 183 |
| EBITDA | 643 | 401 | 534 | 1,658 |
| EBITDA margin | 32.1\% | 28.2\% | 24.6\% | 24.9\% |

## COMMENTS

- Sales and distribution cost increased based on entry into new markets and higher share of O\&O - now $15.8 \%$ of revenue down from 20.1\%
- Marketing costs increased to DKK 193 million - down to $9.6 \%$ of revenue from 11.9\%
- Administrative costs unchanged compared to Q1 2012 - down to $10.3 \%$ of revenue from 14.9\%
*Including gains/losses from sale of assets


## REGIONAL EBITDA MARGINS

|  | EBITDA MARGIN |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q1 2013 | Q4 2012 | Q3 2012 | Q2 2012 | $\begin{gathered} \hline \text { Q1 } 2013 \\ \text { vs. Q4 } \\ 2012 \\ \text { (\% pts) } \end{gathered}$ | Q1 2012* | $\begin{gathered} \hline \text { Q1 } 2013 \\ \text { vs. Q1 } \\ 2012 \\ \\ \text { (\% pts) } \end{gathered}$ |
| Americas | 44.1\% | 36.0\% | 42.7\% | 44.0\% | 8.1\% | 49.9\% | -5.8\% |
| Europe | 34.6\% | 26.8\% | 34.3\% | 5.0\% | 7.8\% | 16.0\% | 18.6\% |
| Asia Pacific | 35.8\% | 31.2\% | 19.4\% | 13.5\% | 4.6\% | 27.2\% | 8.6\% |
| Unallocated costs ${ }^{1}$ | -7.6\% | -6.8\% | -9.1\% | -9.9\% | -0.8\% | -7.5\% | -0.1\% |
| Group EBITDA margin | 32.1\% | 24.6\% | 28.0\% | 17.5\% | 7.5\% | 28.2\% | 3.9\% |

* In the Q1 2012 report, the reported regional EBITDA margins were: 51.8\% for Americas, 14.1\% for Europe and 23.9\% for Asia. In the above table, as stated in the Q2 2012 report, the regional EBITDA margins for Q1 12 has been recalculated incorporating the difference between volumes received and volumes returned in Q1 2012 in connection with the global stock balancing campaign based on standard cost in order to isolate the effect from deferred volumes from one quarter to the next.

[^0]
## COMMENTS

- All regional margins impacted by lower gross margin
- The EBITDA margin in Americas remained above Group average, despite negative impact from the suspension of import duties of goods manufactured in Thailand under the U.S. Generalized System of Preferences programme
- The EBITDA margin in Europe and Asia Pacific significantly up, but still impacted by expansion into new markets


## IMPROVED NET PROFIT

|  | FINANCIAL ITEMS, TAX AND NET PROFIT |  |  |
| :--- | :---: | :---: | :---: |
| DKKm | Q1 2013 | Q1 2012 | FY 2012 |
| EBIT | $\mathbf{5 9 9}$ | $\mathbf{3 5 3}$ | $\mathbf{1 , 4 7 5}$ |
| Financial expenses | -59 | -7 | -128 |
| Financial income | 1 | 66 | 132 |
| Profit before tax | $\mathbf{5 4 1}$ | $\mathbf{4 1 2}$ | $\mathbf{1 , 4 7 9}$ |
| Income tax expenses | -103 | -74 | -277 |
| Effective tax rate | $19.0 \%$ | $18.0 \%$ | $18.7 \%$ |
| Group net profit | $\mathbf{4 3 8}$ | $\mathbf{3 3 8}$ | $\mathbf{1 , 2 0 2}$ |

## COMMENTS

- Net financial expenses
amounted to DKK 58 million in Q1 2013
- Financial expenses in Q1 2013 were significantly impacted by FX loss compared to Q1 2012 which were positively impacted by FX gains
- Effective tax rate $19 \%$


## STRONG CASH FLOW GENERATION

| WORKING CAPITAL AND CASH MANAGEMENT |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DKKm | Q1 2013 | Q4 2012 | Q3 2012 | Q2 2012 | Q1 2012 |
| Inventory | 1,396 | 1,318 | 1,922 | 1,925 | 1,668 |
| Trade receivables | 724 | 940 | 982 | 543 | 704 |
| Trade payables | 174 | 219 | 174 | 185 | 143 |
| Operating working capital | 1,946 | 2,039 | 2,730 | 2,283 | 2,229 |
| $\%$ of revenue ${ }^{1}$ | 26.9\% | 30.7\% | 42.3\% | 36.8\% | 35.2\% |
| Other receivables | 533 | 502 | 505 | 320 | 302 |
| Tax receivables | 140 | 138 | 46 | 45 | 43 |
| Provisions ${ }^{2}$ | 500 | 470 | 283 | 280 | 248 |
| Income tax payable | 337 | 283 | 324 | 295 | 378 |
| Other payables | 595 | 692 | 576 | 648 | 616 |
| Net working capital including derivatives | 1,187 | 1,234 | 2,098 | 1,425 | 1,332 |
| \% of revenue ${ }^{1}$ | 16.4\% | 18.6\% | 32.5\% | 23.0\% | 21.0\% |
| Derivatives | 56 | 43 | -61 | 205 | 68 |
| Net working capital excluding derivatives | 1.243 | 1,277 | 2.037 | 1.630 | 1.400 |
| \% of revenue ${ }^{1}$ | 17.2\% | 19.2\% | 31.5\% | 26.3\% | 22.1\% |
| Free cash flow | 406 | 1,030 | -88 | 91 | 118 |
| Cash conversion ${ }^{3}$ | 92.7\% | 244.7\% | -23.2\% | 144.4\% | 34.9\% |
| NIBD/EBITDA ${ }^{4}$ | 0.1 | -0.1 | 0.5 | 0.4 | 0.4 |
| ROIC ${ }^{5}$ | 28.0\% | 25.0\% | 22.1\% | 24.2\% | 29.9\% |

## COMMENTS

- Operating working capital as percentage of last 12 months revenue improved primarily due to higher revenue and low inventory levels
- Q1 2013 inventory vs. Q1 2012 decreased due to a better inventory management
- Q1 2013 inventory slightly higher compared to Q4 2012 due to seasonal effects
- Free cash flow increased significantly despite CAPEX of DKK 246 million (incl. DKK 190 related to Trollbeads)
- NIDB/EBITDA at $0.1 x$
${ }^{1} \%$ of revenue in relation to last twelve months' revenue. DKK 7.230 m for the period ended 31 March 2013
${ }^{2}$ Excluding earn-out
${ }^{3}$ Calculated as free cash flow / net profit
${ }^{4}$ Calculated as last 12 months EBITDA
${ }^{5}$ Calculated as last 12 months' EBIT / Invested capital (at end of period)


## Q1 2013 IN SUMMARY



- Group revenue was up more than $40 \%$
- Strong performance from newly launched products
- Gross margin was $65.6 \%$
- EBITDA margin was $32.1 \%$
- Free cash flow was DKK 406 million
- Guidance unchanged
- Share buyback of up to DKK 700m in 2013 on track
- Main focus continues to be on the consumer, the product and sales-out


## QUESTIONS AND ANSWERS




[^0]:    ${ }^{1}$ Unallocated costs includes HQ costs, central marketing and administration cost in Thailand

