## Q3 2010 CONFERENCE CALL

11 NOVEMBER 2010

## PANDÖ́RA <br> UNFORGETTABLE MOMENTS

## DISCLAIMER

This presentation contains forward-looking statements.

Such statements are subject to risks and uncertainties as various factors, many of which are beyond PANDORA A/S' control, may cause actual development and results to differ materially from expectations contained in the presentation.

## FINANCIAL HIGHLIGHTS Q3-2010

| REVENUE |
| :---: |
| - Revenue growth of $116.7 \%$ |
| (102.9\% excluding structural changes) |
| - $57.1 \%$ increase in volumes sold |
| NET PROFIT |
| 279.7\% increase in net profit |

## MARGINS

- EBITDA margin of $45.1 \%$ (vs $37.5 \%$ in Q3-2009)
- EBIT margin of 41.6\% (vs 30.4\% in Q3-2009)


## RETURN ON INVESTED CAPITAL

- ROIC of $37.1 \%$ (vs 31.1\% in Q2-2010)


## 2010 FINANCIAL OUTLOOK

FINANCIAL OUTLOOK

- In line with the financial guidance communicated in connection with the Initial Public Offering in October, revenue for H 22010 is expected to be higher than revenue in H 12010 and EBITDA margin for H 22010 is expected to be above $40 \%$. PANDORA maintains its expectations, which are specified below:
- Based on strong Q3 results positively impacted by early Christmas orders, PANDORA expects revenue of approximately DKK 6.2 billion for the financial year 2010 (DKK 3.5 billion in FY 2009). Including an IPO-bonus to all the employees, EBITDA is expected to be approximately DKK 2.5 billion (DKK 1.6 billion in FY 2009)
- We also expect CAPEX to account for approximately $3 \%$ of total group revenue and the effective tax rate to be approximately $18 \%$
- Financial expectations for full year 2011 will be published in March 2011, when PANDORA releases its Annual Report for 2010.


## UPDATE ON GROWTH STRATEGY

## Vision

Become the world's most recognised jewellery brand
(1)

- Upgrade multi-brand retailers

Focus on branded sales channels

- Increase points of sale led by concept stores and shop-in-shops


Tailor approach to new markets

- Penetrate independent retailers in traditional high spend luxury markets
- Seize opportunity in emerging markets led by mono-branded space

4

Implement
global marketing

- Apply marketing and communication consistently
- Increase brand awareness
(1) CONTINUED SUCCESS IN UPGRADING OUR EXISTING CLIENT BASE AS WELL AS ROLL-OUT OF NEW STORES...

${ }^{1}$ Net of conversions into White retailers; ${ }^{2}$ Net of conversions out of the category; ${ }^{3}$ Illustrates existing stores in Q2-2010 converted by Q3 2010
${ }^{4}$ Includes 43,47 and 49 PANDORA-owned Concept stores at year end 2009, Q2-2010 and Q3 2010 respectively
${ }^{5}$ Includes 20, 23 and 24 PANDORA-owned shop-in-shops at year end 2009, Q2-2010 and Q3 2010 respectively; ${ }^{6}$ Includes airline retailing
${ }^{7}$ End of period
6 | 11 november 2010


## (2) STRONG MOMENTUM IN OUR OTHER JEWELLERY COLLECTIONS



REVENUE GROWTH BY PRODUCT TYPE Q3-2009 vs. Q3-2010


DEVELOPMENT OF REVENUE OF OTHER JEWELLERY COLLECTIONS


## (3) UPDATE ON ENTRY INTO NEW KEY MARKETS

## ENTRY STRATEGY



| - Entry via third-party distributor |
| :--- | :--- |
| - Roll-out of concept stores and Shop- |
| in-Shops |
|  |

## UPDATE

- In July, PANDORA entered the Italian market thereby establishing a presence in Europe's largest market for fine jewellery
- Based in Milan, a team of sales representatives and visual merchandisers cover the Italian market, focusing on multi-brand points of sale
- In Q3 2010, we have opened 111 white, 32 silver and 4 Gold stores
- In Q3 we entered into a Master Distribution and Franchise Agreement for Russia. The retail expansion will be based on a cluster strategy to realize optimal branding exposure
- In 2010, focus will be on Moscow, while St. Petersburg will be added late 2010 or early 2011. Our first shipment to Russia took place in Q3, with the expected opening of the first shop in Q4 2010
- In China we have signed agreements with four Master Franchisees by the end of Q3, of which one is currently running a test shop in Beijing
- The first official opening of a shop in China is expected before the end of this year

[^0]
## (4) UPDATE ON GLOBAL APPROACH TO MARKETING

## LAUNCH OF NEW FACEBOOK APPLICATION

## COMMENTS



- The application was launched in September 2010
- In one month....
- ....the bracelet designer application has been installed more than 270,000 times
- ...and we have received 20 thousand buy requests


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## STRONG REVENUE AND VOLUME GROWTH IN Q3-2010



PoS (END OF PERIOD)



REVENUE ${ }^{1}$ AND VOLUME PER PoS


## COMMENTS

- Continued strong revenue growth of $116.7 \%$ in Q32010 supported by:
- Growth in volumes sold, 57.1\%
- Structural changes, 13.8\%
- The remaining $45.8 \%$ driven by price and mix changes and FX movements
- Q3 2010 growth in revenue and volume per PoS of $104.3 \%$ and 48.1\%, respectively

[^1]
## EUROPE IS OUR LARGEST REGION IN Q3-2010 THANKS TO STRONG ORGANIC GROWTH AND STRUCTURAL CHANGES

REVENUE BREAKDOWN BY GEOGRAPHY (DKKmm)

|  | Q3-2009 | $\begin{gathered} \text { \% } \\ \text { of total } \end{gathered}$ | Q3-2010 | $\begin{gathered} \text { \% } \\ \text { of total } \end{gathered}$ | \% growth | \% LCgrowth ${ }^{3}$ | 9M-2009 | 9M-2010 | $\begin{gathered} \text { \% } \\ \text { of total } \end{gathered}$ | $\begin{gathered} \text { \% } \\ \text { growth } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Americas | 376 | 45.6\% | 725 | 40.5\% | 92.8\% | 73.3\% | 995 | 1,912 | 43.8\% | 92.2\% |
| US | 351 | 42.6\% | 644 | 36.0\% | 83.5\% |  | 934 | 1,698 | 38.9\% | 81.8\% |
| Other | 25 | 3.0\% | 81 | 4.5\% | 224,0\% |  | 61 | 214 | 4.9\% | 250.8\% |
| Europe | 297 | 36.0\% | 865 | 48.4\% | 191.2\% | 186.2\% | 739 | 1,903 | 43.6\% | 157.5\% |
| UK | 106 | 12.9\% | 333 | 18.6\% | 214.2\% |  | 259 | 675 | 15.4\% | 160.6\% |
| Germany ${ }^{1}$ | 85 | 10.3\% | 184 | 10.3\% | NM |  | 223 | 488 | 11.2\% | NM |
| Other | 106 | 12.9\% | 348 | 19.5\% | NM |  | 257 | 740 | 16.9\% | NM |
| Asia Pacific | 152 | 18.4\% | 198 | 11.1\% | 30.3\% | 9.1\% | 353 | 554 | 12.7\% | 56.9\% |
| Australia | 148 | 17.9\% | 171 | 9.6\% | 15.5\% |  | $349^{2}$ | 494 | 11.3\% | NM |
| Other | 4 | 0.5\% | 27 | 1.5\% | 575.0\% |  | 4 | 60 | 1.4\% | NM |
| Total | 825 | 100.0\% | 1,788 | 100.0\% | 116.7\% | 102.0\% | 2,087 | 4,369 | 100.0\% | 109.3\% |

 distribution through the formation of PANDORA Jewelry CWE, sales in these countries are accounted for as Europe-Other (included in "Other Countries" on this page)
 Holdings Pty Ltd. in July 2009. Upon our shift to direct distribution through this acquisition, sales in these countries are accounted for as Asia Pacific-Other.
${ }^{3}$ Growth in local currency

## STRONG GROSS MARGIN IN Q3-2010

| GROSS PROFIT (DKKmm) AND GROSS MARGIN (\%) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
|  | Q3-2009 | Q3-2010 | 9M-2009 | 9M-2010 |
| Gross Profit | 546 | 1,309 | 1,458 | 3,115 |
| Gross Margin \% | -66.2\% | 73.2\% | 69.9\% | 71.3\% |
| Adjustments |  |  |  |  |
| Unrealised losses/(gains) on Commodity Derivatives | 3 | - | (41) |  |
| Reversal of Internal Profit on Inventory from Australia | 66 | - | 66 |  |
| Reversal of Internal Profit on Inventory from CWE |  |  |  |  |
| Adj. Gross Profit | 615 | 1,309 | 1,483 | 3,165 |
| Adj. Gross Margin | 74.5\% | 73.2\% | 71.1\% | 72.4\% |

## COMMENTS

- Gross profit was DKK 1,309 million in Q3 2010 compared to DKK 546 million in Q3 2009, resulting in a gross margin of $73.2 \%$ in Q3 2010 compared to 66.2\% in Q3 2009
- Q3 2009 gross margin was impacted by an unrealised gain on raw materials derivatives of DKK 3 million and a negative one-off effect from taking over our Australian distributor of DKK 66 million
- Adjusting for these effects, the gross margin in Q3 2009 was 74.5\% compared to 73.2\% in Q3 2010, affected by increasing raw material prices not completely offset by price increases and the positive effect from taking over direct distribution in PANDORA CWE.


## EBITDA MARGIN IN Q3-2010 ABOVE 45\%

EBITDA , EBIT (DKKmm) AND MARGIN (\%)

|  | Q3-2009 | Q3-2010 | 9M-2009 | 9M-2010 |
| :---: | :---: | :---: | :---: | :---: |
| Gross Margin | 1 |  |  |  |
| \% of Revenue | 66.2\% | 73.2\% | 69.9\% | 71.3\% |
| DKKmm | 546 | 1,309 | 1,458 | 3,115 |
| Distribution costs |  |  | , |  |
| \% of Revenue | 27.3\% | 22.9\% | 21.1\% | 24.1\% |
| DKKmm | 225 | 409 | 441 | 1,053 |
| Of which Marketing |  |  | I |  |
| costs |  |  | I |  |
| \% of Revenue |  | 9.5\% |  | 9.5\% |
| DKKmm |  | 170 | I | 415 |
| Administrative costs |  |  |  |  |
| \% of Revenue | 8.5\% | 8.8\% | 6.4\% | 9.8\% |
| DKKmm | 70 | 157 | 134 | 427 |
| EBIT |  |  |  |  |
| \% of Revenue | 30.4\% | 41.6\% | 42.3\% | 37.4\% |
| DKKmm | 251 | 743 | 883 | 1,635 |
| D\&A | 58 | 64 | 80 | 192 |
| EBITDA | 309 | 807 | 963 | 1,827 |
| \% of Revenue | 37.5\% | (45.1\% | 46.1\% | 41.8\% |
| Adj. EBITDA ${ }^{1}$ | 378 | 807 | 988 | 1,877 |
| \% of Revenue | 45.8\% | 45.1\% | 47.3\% | 43.0\% |

[^2][^3]
## COMMENTS

- The nominal increase in distribution costs is mainly as a result of increased activity and structural changes.
- In Q3-2010, distribution costs were affected by DKK 46 million from amortisation of acquired distribution rights in PANDORA CWE fully amortised by 30 June 2011. In Q3 2009, distribution costs were affected by DKK 39 million from amortisation of acquired distribution rights in the Australian subsidiary.
- Distribution cost as a percentage of revenue was 22.9\% in Q3 2010 compared to 27.3\% in Q3 of 2009. This decrease primarily relates to depreciation and amortisation allocated to distribution cost. Adjusted for this distribution cost decreased by $0.9 \%$ of revenue.
- In Q3 2010, marketing costs amounted to 9.5\% of revenue
- The nominal increase in administration cost is partly attributable to the acquisition of PANDORA CWE and partly due to strengthening of our central management and administrative functions.


## STRONG Q3-2010 EBITDA MARGINS ACROSS ALL GEOGRAPHICAL REGIONS

EBITDA BY GEOGRAPHY (DKKmm)

|  | Q3-2009 | \% of total | Q3-2010 | \% of total | 9M-2009 | \% of total | 9M-2010 | \% of total |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Americas | 172 | $55.7 \%$ | 385 | $47.7 \%$ | 520 | $54.0 \%$ | 1,009 | $55.2 \%$ |
| Europe | 123 | $39.8 \%$ | 462 | $57.2 \%$ | 379 | $39.4 \%$ | 878 | $48.1 \%$ |
| Asia Pacific | 71 | $23.0 \%$ | 86 | $10.7 \%$ | 200 | $20.8 \%$ | 246 | $13.5 \%$ |
| Unallocated costs ${ }^{1}$ | $(57)$ | $(18.4 \%)$ | $(126)$ | $(15.6 \%)$ | $(136)$ | $-14.1 \%$ | (306) | $(16.7 \%)$ |
| Total | $\mathbf{3 0 9}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{8 0 7}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{9 6 3}$ | $\mathbf{1 0 0 . 0 \%}$ | $\mathbf{1 , 8 2 7}$ | $\mathbf{1 0 0 . 0 \%}$ |

EBITDA MARGIN BY GEOGRAPHY (\%)

|  | Q3-2009 ${ }^{2}$ | Q3-2010 | Change (\%-pts) | 9M-2009 | 9M-2010 | Change (\%-pts) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Americas | 45.7\% | 53.1\% | 7.4\% | 52.3\% | 52.8\% | 0.5\% |
| Europe | 41.4\% | 53.4\% | NM | 51.3\% | 46.1\% | NM |
| Asia Pacific | 46.7\% | 43.4\% | (3.3\%) | 56.7\% | 44.4\% | NM |
| Unallocated costs ${ }^{2}$ | (6.9\%) | (7.0\%) | (0.1\%) | (6.5\%) | (7.0\%) | (0.5\%) |
| Group EBITDA margin | 37.5\% | 45.1\% | NM | 46.1\% | 41.8\% | NM |

[^4]
## NET INTEREST, INCOME TAX AND MINORITY INTERESTS

| INTEREST, TAX AND MINORITIES (DKKmm) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
| DKKmm | Q3-2009 | Q3-2010 | 9M-2009 | 9M-2010 |
| EBIT | 251 | 743 | 883 | 1,635 |
| Financial expenses | (92) | (35) | (223) | (146) |
| Financial Income | 24 | 1 | 54 | 38 |
| PBT | 183 | 709 | 714 | 1,527 |
| Income Tax Expenses | (30) | (128) | (114) | (275) |
| Effective Tax Rate | 16.4\% | 18.1\% | 16.0\% | 18.0\% |
| Group Net Profit | 153 | 581 | 600 | 1,252 |
| Minority Interests | (6) | (3) | (6) | (25) |
| Net Profit Attributable to Shareholders | 147 | 578 | 594 | 1,227 |

## WORKING CAPITAL

## WORKING CAPITAL

| DKKmm | Q3-2009 | Q2-2010 | Q3-2010 |
| :---: | :---: | :---: | :---: |
| Inventory | 365 | 990 | 1,204 |
| Trade receivables | 380 | 555 | 998 |
| Trade payables | 61 | 152 | 187 |
| Operating working capital | 684 | 1,393 | 2,015 |
| \% of revenue ${ }^{1}$ | $N A$ | 29.1\% | 35.1\% |
| Other receivables | 61 | 271 | 407 |
| Tax receivables | 66 | 50 | 53 |
| Provisions | 45 | 133 | 108 |
| Income tax payable | 177 | 244 | 403 |
| Other payables | 159 | 258 | 326 |
| Net working capital | 430 | 1,079 | 1,638 |
| \% of revenue ${ }^{1}$ | $N A$ | 22.6\% | 28.5\% |
| Free Cash Flow | 142 | 229 | 30 |
| Cash conversion ${ }^{2}$ | 92.8\% | 57.1\% | 5.2\% |
| ROIC ${ }^{3}$ | NA | 31.1\% | 37.1\% |

## COMMENTS

- Working capital development is impacted by the consolidation of CWE into PANDORA and therefore direct comparison between Q3 2009 and Q3 2010 is difficult.
- Inventory in Q3 2010 has increased in line with the increase in revenue.
- The increase in trade receivables is a result of sales growth, early sale and delivery of Christmas orders to retailers and a significant part of sales in the quarter taking place in the last part of the quarter.
- Of DKK 407 mm in other receivables, DKK 83 mm relate to a prepayment in connection with the acquisition of a distributor. Of the total increase in other receivables of DKK 136 mm , DKK 70 mm relates to hedging of gold prices


## WRAP UP

## Q3 2010 HIGHLIGHT

- Revenue growth of $116.7 \%$
- Growth in other jewellery of $345.1 \%$
- 272 new branded PoS - of which approx. $40 \%$ is due to upgrading
- EBITDA margin of $45.1 \%$
- $279.7 \%$ increase in net profit
- ROIC of $37.1 \%$
- Full year 2010 guidance of DKK 6.2bn in revenue and DKK 2.5bn in EBITDA


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[^0]:    - In Q4, we entered into a Master Distribution and Franchise Agreement for Japan
    - Market entry in Japan is expected during 2011

[^1]:    ${ }^{1}$ Revenue per PoS in DKK '000s; volume per PoS in SKUs. Ratios calculated based on the average of PoS between the beginning and the end of the period
    2 Points of sale as of 31 July 2009

[^2]:    ${ }^{1}$ Reflecting adjustments to gross margin illustrated on the previous page

[^3]:    13 | 11 NOVEMBER 2010

[^4]:    Unallocated costs includes HQ costs, central marketing and administration costs in Thailand
     have been Americas 52.8\%, Europe 51.5\% and Asia Pacific 9.2\%

