# Q3 2010 CONFERENCE CALL

**11 NOVEMBER 2010** 



## **DISCLAIMER**

This presentation contains forward-looking statements.

Such statements are subject to risks and uncertainties as various factors, many of which are beyond PANDORA A/S' control, may cause actual development and results to differ materially from expectations contained in the presentation.



## FINANCIAL HIGHLIGHTS Q3-2010

#### **REVENUE**

- Revenue growth of 116.7% (102.9% excluding structural changes)
- 57.1% increase in volumes sold

#### **NET PROFIT**

• 279.7% increase in net profit

#### **MARGINS**

EBITDA margin of 45.1% (vs 37.5% in Q3-2009)

EBIT margin of 41.6% (vs 30.4% in Q3-2009)

#### **RETURN ON INVESTED CAPITAL**

ROIC of 37.1% (vs 31.1% in Q2-2010)



#### 2010 FINANCIAL OUTLOOK

# FINANCIAL OUTLOOK

- In line with the financial guidance communicated in connection with the Initial Public Offering in October, revenue for H2 2010 is expected to be higher than revenue in H1 2010 and EBITDA margin for H2 2010 is expected to be above 40%. PANDORA maintains its expectations, which are specified below:
  - Based on strong Q3 results positively impacted by early Christmas orders, PANDORA expects revenue of approximately DKK 6.2 billion for the financial year 2010 (DKK 3.5 billion in FY 2009). Including an IPO-bonus to all the employees, EBITDA is expected to be approximately DKK 2.5 billion (DKK 1.6 billion in FY 2009)
  - We also expect CAPEX to account for approximately 3% of total group revenue and the effective tax rate to be approximately 18%
- Financial expectations for full year 2011 will be published in March 2011, when PANDORA releases its Annual Report for 2010.



### **UPDATE ON GROWTH STRATEGY**

# Vision Become the world's most recognised jewellery brand Upgrade multi-brand retailers Focus on branded sales channels Increase points of sale led by concept stores and shop-in-shops Deepen penetration in existing markets Capitalise on our product offering Leverage and renew our existing collections Penetrate independent retailers in traditional high spend luxury markets Tailor approach to new markets Seize opportunity in emerging markets led by mono-branded space Apply marketing and communication consistently **Implement** global marketing Increase brand awareness



# 1 CONTINUED SUCCESS IN UPGRADING OUR EXISTING CLIENT BASE AS WELL AS ROLL-OUT OF NEW STORES...



	Q4-2009 <sup>7</sup>	Q1-2010 <sup>7</sup>	Q2-2010 <sup>7</sup>	Q3-2010 <sup>7</sup>		Delta	Delta
	No. of stores	No. of stores	No. of stores	No. of stores	% of total	Q3-2010 vs. Q2-2010	Q3-2010 vs. Q4-2009
Concept stores <sup>4</sup>	196	240	262	329	3.2%	67	133
Shop-in-Shop <sup>5</sup>	512	623	725	866	8.3%	141	354
Gold	1,345	1,408	1,465	1,529	14.7%	64	184
<b>Total branded</b>	2,053	2,271	2,452	2,724	26.2%	272	671
Silver	2,061	2,104	2,217	2,271	21.9%	54	210
White <sup>6</sup>	5,712	5,557	5,253	5,391	51.9%	138	-321
Total	9,826	9,932	9,922	10,386	100.0%	464	560

<sup>&</sup>lt;sup>1</sup> Net of conversions into White retailers; <sup>2</sup> Net of conversions out of the category; <sup>3</sup> Illustrates existing stores in Q2-2010 converted by Q3 2010



<sup>&</sup>lt;sup>4</sup> Includes 43 ,47 and 49 PANDORA-owned Concept stores at year end 2009, Q2-2010 and Q3 2010 respectively

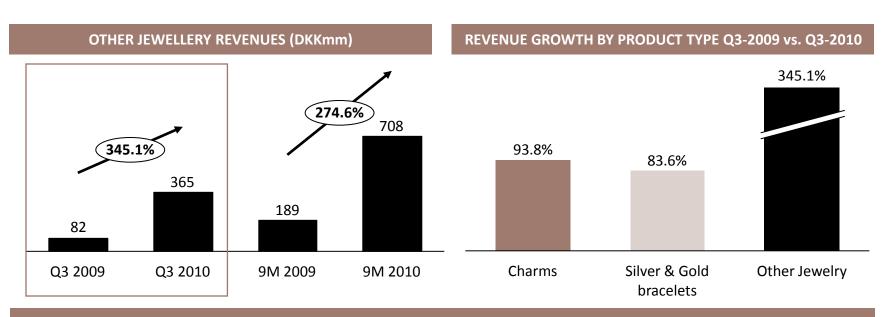
<sup>&</sup>lt;sup>5</sup> Includes 20, 23 and 24 PANDORA-owned shop-in-shops at year end 2009, Q2-2010 and Q3 2010 respectively; <sup>6</sup> Includes airline retailing

<sup>&</sup>lt;sup>7</sup> End of period

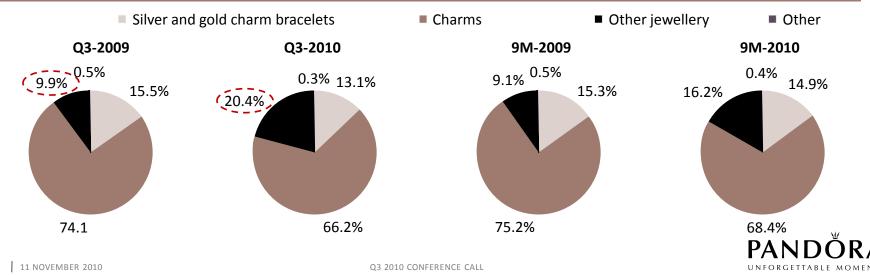
<sup>6 | 11</sup> NOVEMBER 2010

# 2

# STRONG MOMENTUM IN OUR OTHER JEWELLERY COLLECTIONS





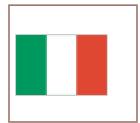


# 3

### UPDATE ON ENTRY INTO NEW KEY MARKETS

#### **ENTRY STRATEGY**

#### **UPDATE**



- Penetrating independent, multibrand retailers
- Selected use of concept stores and shop-in-shops in key locations
- In July, PANDORA entered the Italian market thereby establishing a presence in Europe's largest market for fine jewellery
- Based in Milan, a team of sales representatives and visual merchandisers cover the Italian market, focusing on multi-brand points of sale
- In Q3 2010, we have opened 111 white, 32 silver and 4 Gold stores



 Roll-out of concept stores and Shopin-Shops via master franchise

- In Q3 we entered into a Master Distribution and Franchise Agreement for Russia. The retail expansion will be based on a cluster strategy to realize optimal branding exposure
- In 2010, focus will be on Moscow, while St. Petersburg will be added late 2010 or early 2011. Our first shipment to Russia took place in Q3, with the expected opening of the first shop in Q4 2010



- Roll-out of concept stores and Shopin-Shops
- Roll out into China via third- party distributors
- In China we have signed agreements with four Master Franchisees by the end of Q3, of which one is currently running a test shop in Beijing
- The first official opening of a shop in China is expected before the end of this year



- Entry via third-party distributor
- Roll-out of concept stores and Shopin-Shops
- In Q4, we entered into a Master Distribution and Franchise Agreement for Japan
- Market entry in Japan is expected during 2011





## UPDATE ON GLOBAL APPROACH TO MARKETING

#### LAUNCH OF NEW FACEBOOK APPLICATION







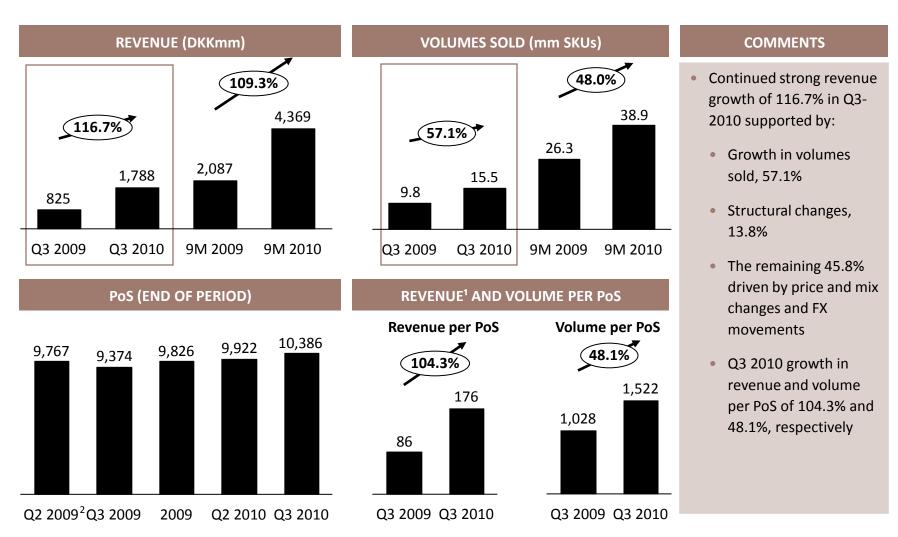


- The application was launched in September 2010
- In one month....
  - ....the bracelet designer application has been installed more than 270,000 times
  - ...and we have received 20 thousand buy requests





## STRONG REVENUE AND VOLUME GROWTH IN Q3-2010



<sup>1</sup> Revenue per PoS in DKK '000s; volume per PoS in SKUs. Ratios calculated based on the average of PoS between the beginning and the end of the period



<sup>&</sup>lt;sup>2</sup> Points of sale as of 31 July 2009

## EUROPE IS OUR LARGEST REGION IN Q3-2010 THANKS TO STRONG ORGANIC **GROWTH AND STRUCTURAL CHANGES**

#### **REVENUE BREAKDOWN BY GEOGRAPHY (DKKmm)**

	Q3-2009	% of total	Q3-2010	% of total	% growth	% LC- growth <sup>3</sup>	9M-2009	9M-2010	% of total	% growth
Americas	376	45.6%	725	40.5%	92.8%	73.3%	995	1,912	43.8%	92.2%
US	351	42.6%	644	36.0%	83.5%		934	1,698	38.9%	81.8%
Other	25	3.0%	81	4.5%	224,0%		61	214	4.9%	250.8%
Europe	297 🤇	36.0%	865	(48.4%)	191.2%	186.2%	739	1,903	43.6%	157.5%
UK	106	12.9%	333	18.6%	214.2%		259	675	15.4%	160.6%
Germany <sup>1</sup>	85	10.3%	184	10.3%	NM		223	488	11.2%	NM
Other	106	12.9%	348	19.5%	NM		257	740	16.9%	NM
Asia Pacific	152	18.4%	198	11.1%	30.3%	9.1%	353	554	12.7%	56.9%
Australia	148	17.9%	171	9.6%	15.5%		349²	494	11.3%	NM
Other	4	0.5%	27	1.5%	575.0%		4	60	1.4%	NM
Total	825	100.0%	1,788	100.0%	116.7%	102.0%	2,087	4,369	100.0%	109.3%

<sup>1</sup> Includes revenue relating to products purchased by our former independent German distributor for sale in Austria and Switzerland prior to the formation of PANDORA Jewelry CWE in January 2010. Upon our shift to direct distribution through the formation of PANDORA Jewelry CWE, sales in these countries are accounted for as Europe—Other (included in "Other Countries" on this page)



<sup>&</sup>lt;sup>2</sup> Includes revenue relating to products purchased by Ad Astra Holdings Pty Ltd., our former independent Australia distributor, for sale in New Zealand and the Fiji Islands prior to our acquisition of a 60% stake in Ad Astra Holdings Pty Ltd. in July 2009. Upon our shift to direct distribution through this acquisition, sales in these countries are accounted for as Asia Pacific—Other.

<sup>&</sup>lt;sup>3</sup> Growth in local currency

## STRONG GROSS MARGIN IN Q3-2010

#### **GROSS PROFIT (DKKmm) AND GROSS MARGIN (%)**

	Q3-2009	Q3-2010	9M-2009	9M-2010
Gross Profit	546	1,309	1,458	3,115
Gross Margin %	66.2%	73.2%	69.9%	71.3%
Adjustments				
Unrealised losses/(gains) on Commodity Derivatives	3	-	(41)	
Reversal of Internal Profit on Inventory from Australia	66	-	66	
Reversal of Internal Profit on Inventory from CWE				50
Adj. Gross Profit	615	1,309	1,483	3,165
Adj. Gross Margin	74.5%	73.2%	71.1%	72.4%

- Gross profit was DKK 1,309 million in Q3 2010 compared to DKK 546 million in Q3 2009, resulting in a gross margin of 73.2% in Q3 2010 compared to 66.2% in Q3 2009
- Q3 2009 gross margin was impacted by an unrealised gain on raw materials derivatives of DKK 3 million and a negative one-off effect from taking over our Australian distributor of DKK 66 million
- Adjusting for these effects, the gross margin in Q3 2009 was 74.5% compared to 73.2% in Q3 2010, affected by increasing raw material prices not completely offset by price increases and the positive effect from taking over direct distribution in PANDORA CWE.



## EBITDA MARGIN IN Q3-2010 ABOVE 45%

#### EBITDA, EBIT (DKKmm) AND MARGIN (%)

	02 2000	Q3-2010	9M-2009	9M-2010
	Q3-2009	Q3-2010	91VI-2009	3IVI-2010
Gross Margin			 	
% of Revenue	66.2%	73.2%	69.9%	71.3%
DKKmm	546	1,309	1,458	3,115
Distribution costs			i	
% of Revenue	27.3%	22.9%	21.1%	24.1%
DKKmm	225	409	441	1,053
Of which Marketing			 	
costs			i	
% of Revenue		9.5%	  -	9.5%
DKKmm		170	Ī	415
Administrative costs			 	
% of Revenue	8.5%	8.8%	6.4%	9.8%
DKKmm	70	157	134	427
EBIT			l I	
% of Revenue	30.4%	41.6%	42.3%	37.4%
DKKmm	251	743	883	1,635
D&A	58	64	80	192
EBITDA	309	807	963	1,827
% of Revenue	37.5%	(45.1%)	46.1%	41.8%
Adj. EBITDA <sup>1</sup>	378	807	988	1,877
% of Revenue	45.8%	45.1%	47.3%	43.0%

- The nominal increase in distribution costs is mainly as a result of increased activity and structural changes.
- In Q3-2010, distribution costs were affected by DKK 46 million from amortisation of acquired distribution rights in PANDORA CWE fully amortised by 30 June 2011. In Q3 2009, distribution costs were affected by DKK 39 million from amortisation of acquired distribution rights in the Australian subsidiary.
- Distribution cost as a percentage of revenue was 22.9% in Q3 2010 compared to 27.3% in Q3 of 2009. This decrease primarily relates to depreciation and amortisation allocated to distribution cost. Adjusted for this distribution cost decreased by 0.9% of revenue.
- In Q3 2010, marketing costs amounted to 9.5% of revenue
- The nominal increase in administration cost is partly attributable to the acquisition of PANDORA CWE and partly due to strengthening of our central management and administrative functions.



**COMMENTS** 

<sup>&</sup>lt;sup>1</sup> Reflecting adjustments to gross margin illustrated on the previous page

## STRONG Q3-2010 EBITDA MARGINS ACROSS ALL GEOGRAPHICAL REGIONS

EBITDA BY GEOGRAPHY (DKKmm)								
	Q3-2009	% of total	Q3-2010	% of total	9M-2009	% of total	9M-2010	% of total
Americas	172	55.7%	385	47.7%	520	54.0%	1,009	55.2%
Europe	123	39.8%	462	57.2%	379	39.4%	878	48.1%
Asia Pacific	71	23.0%	86	10.7%	200	20.8%	246	13.5%
Unallocated costs <sup>1</sup>	(57)	(18.4%)	(126)	(15.6%)	(136)	-14.1%	(306)	(16.7%)
Total	309	100.0%	807	100.0%	963	100.0%	1,827	100.0%

#### **EBITDA MARGIN BY GEOGRAPHY (%)**

	Q3-2009 <sup>2</sup>	Q3-2010	Change (%-pts)	9M-2009	9M-2010	Change (%-pts)
Americas	45.7%	53.1%	7.4%	52.3%	52.8%	0.5%
Europe	41.4%	53.4%	NM	51.3%	46.1%	NM
Asia Pacific	46.7%	43.4%	(3.3%)	56.7%	44.4%	NM
Unallocated costs <sup>2</sup>	(6.9%)	(7.0%)	(0.1%)	(6.5%)	(7.0%)	(0.5%)
Group EBITDA margin	37.5%	45.1%	NM	46.1%	41.8%	NM

<sup>&</sup>lt;sup>1</sup> Unallocated costs includes HQ costs, central marketing and administration costs in Thailand

<sup>&</sup>lt;sup>2</sup> In Q3 2009 the reversal of internal profit from Australia was allocated based on units sold across all geographical segments. If the reversal of internal profit only is allocated to Asia Pacific the Q3-2009 EBITDA margins would have been Americas 52.8%, Europe 51.5% and Asia Pacific 9.2%

# NET INTEREST, INCOME TAX AND MINORITY INTERESTS

#### **INTEREST, TAX AND MINORITIES (DKKmm)**

DKKmm	Q3-2009	Q3-2010	9M-2009	9M-2010
EBIT	251	743	883	1,635
Financial expenses	(92)	(35)	(223)	(146)
Financial Income	24	1	54	38
РВТ	183	709	714	1,527
Income Tax Expenses	(30)	(128)	(114)	(275)
Effective Tax Rate	16.4%	18.1%	16.0%	18.0%
Group Net Profit	153	581	600	1,252
Minority Interests	(6)	(3)	(6)	(25)
Net Profit Attributable to Shareholders	147	578	594	1,227

- CWE and Australian minorities were acquired in connection with the IPO (After Q3-2010)
- Remaining minority interests in the rest of Asia-Pacific and in CEE are not material



### **WORKING CAPITAL**

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wo	ORKING CAPITAL		
DKKmm	Q3-2009	Q2-2010	Q3-2010
Inventory	365	990	1,204
Trade receivables	380	555	998
Trade payables	61	152	187
Operating working capital	684	1,393	2,015
% of revenue <sup>1</sup>	NA	29.1%	35.1%
Other receivables	61	271	407
Tax receivables	66	50	53
Provisions	45	133	108
Income tax payable	177	244	403
Other payables	159	258	326
Net working capital	430	1,079	1,638
% of revenue <sup>1</sup>	NA	22.6%	28.5%
Free Cash Flow	142	229	30
Cash conversion <sup>2</sup>	92.8%	57.1%	5.2%
ROIC <sup>3</sup>	NA	31.1%	37.1%

- Working capital development is impacted by the consolidation of CWE into PANDORA and therefore direct comparison between Q3 2009 and Q3 2010 is difficult.
- Inventory in Q3 2010 has increased in line with the increase in revenue.
- The increase in trade receivables is a result of sales growth, early sale and delivery of Christmas orders to retailers and a significant part of sales in the quarter taking place in the last part of the quarter.
- Of DKK 407mm in other receivables, DKK 83mm relate to a prepayment in connection with the acquisition of a distributor. Of the total increase in other receivables of DKK 136mm, DKK 70mm relates to hedging of gold prices



<sup>1%</sup> of revenue in relation to last twelve months' revenue. DKK 5,743mm for the period ended 30 September 2010 and DKK 4,780mm for the period ended 30 June 2010

<sup>&</sup>lt;sup>2</sup> Calculated as free cash flow / net profit

<sup>&</sup>lt;sup>3</sup>Calculated as last 12 months' EBIT / Invested capital (at end of period)

<sup>16 | 11</sup> NOVEMBER 2010

## **WRAP UP**

#### Q3 2010 HIGHLIGHT

- Revenue growth of 116.7%
- Growth in other jewellery of 345.1%
- 272 new branded PoS of which approx. 40% is due to upgrading
- EBITDA margin of 45.1%
- 279.7% increase in net profit
- **ROIC of 37.1%**

Full year 2010 guidance of DKK 6.2bn in revenue and DKK 2.5bn in EBITDA

