## TELECONFERENCE Q3 2013 FINANCIAL RESULTS

10:00 CET, 12 November 2013

## AGENDA

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- Business highlights:
- Key developments in Q3 2013
- Market development and sales-out
- Performance of newly launched products
- Guidance 2013
- Financial review
- Recap and Q\&A


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## DISCLAIMER

Certain statements in this presentation constitute forward-looking statements. Forward-looking statements are statements (other than statements of historical fact) relating to future events and our anticipated or planned financial and operational performance. The words "targets," "believes," "expects," "aims," "intends," "plans," "seeks," "will," "may," "might," "anticipates," "would," "could," "should," "continues," "estimate" or similar expressions or the negatives thereof, identify certain of these forward-looking statements. Other forward-looking statements can be identified in the context in which the statements are made. Forward-looking statements include, among other things, statements addressing matters such as our future results of operations; our financial condition; our working capital, cash flows and capital expenditures; and our business strategy, plans and objectives for future operations and events, including those relating to our ongoing operational and strategic reviews, expansion into new markets, future product launches, points of sale and production facilities; and

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## IMPORTANT EVENTS IN Q3 2013

## CEO MESSAGE

- Q3 2013 revenue was DKK 2,255 million, an increase of $25.7 \%$ or $32.9 \%$ in local currency, driven by all geographic regions, positively impacted by:
- Success of newly launched products
- Store network expansion across geographies - including 188 new Concept stores compared to Q3 2012
- All major markets saw a continued positive development in sales-out from Concept stores (L4L)
- Impact from strong products and improved store execution
- EBITDA increased 51.5\% to DKK 762 million - an EBITDA margin of $33.8 \%$
- Improved profitability across all regions
- Free cash flow was DKK 363 million
- Impacted by increase in inventory as well seasonality in trade receivables
- DKK 700 million share buyback programme on track - DKK 220 million bought back in Q3 2013


## REGIONAL REVENUE DEVELOPMENT IN Q3 2013

| REVENUE BREAKDOWN BY GEOGRAPHY (DKKm) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 2013 | Q2 2013 | Q1 2013 | Q4 2012 | Q3 2012 | Growth | Growth in local curr. |
| Americas |  | 1,045 | 1,057 | 939 | 920 | $\text { \| } 7.6 \%$ | 14.9\% I |
| US | $\text { I } 729 \text { I }$ | 802 | 832 | 738 | 711 | I $2.5 \%$ | 8.4\% |
| Other | \| 261 | | 243 | 225 | 201 | 209 | I 24.9\% | I |
| Europe | \| 1,024 | | 642 | 713 | 966 | 699 | \| 46.5\% | 50.5\% |
| UK | $\\|^{\mid 1} 308$ \| | 178 | 190 | 384 | 249 | I $23.7 \%$ | 34.6\% I |
| Germany | $\text { \| } 141 \text { \| }$ | 95 | 108 | 154 | 130 | I $8.5 \%$ | 8.5\% |
| Other | \| 575 | | 369 | 415 | 428 | 320 | \| 79.7\% |  |
| Asia Pacific | \| 241 | 244 | 232 | 269 | 175 | I $37.7 \%$ | 57.7\% |
| Australia | ${ }_{\mid 1} 130 \mid$ | 153 | 148 | 243 | 120 | \| $8.3 \%$ | 31.6\% |
| Other | $\begin{aligned} & \text { I } 111 \text { I } \\ & \hline \end{aligned}$ | 91 | 84 | 26 | 55 | ${ }_{\text {I }} 101.8 \%$ | 1 |
| Total | \| 2,255 | 1,931 | 2,002 | 2,174 | 1,794 | $\text { I } 25.7 \%$ | 32.9\% I |

## COMMENTS

- Americas impacted by unfavourable exchange rates
- Canada driver of growth
- UK and Other Europe (driven by Italy, France and Russia ) significantly up
- Germany is still in recovery
- Smaller markets like Hong Kong, Malaysia, Singapore and Taiwan drive growth in Asia Pacific
- Strong growth in Australia significantly impacted by exchange rates


## SALES-OUT POSITIVE IN ALL MAJOR MARKETS

LIKE FOR LIKE CONCEPT STORES - SALES-OUT DEVELOPMENT


## COMMENTS

Significant like-for-like growth across all four major markets

- Improved product assortment and newness in stores drives growth
- Positive reception of the Autumn collection and continued success of the silver bangle
- Like-for-like growth outside the four markets continues to be high in new markets (Italy, Russia, France, Hong Kong, etc.)


## PERFORMANCE OF NEWLY LAUNCHED PRODUCTS



## PANDORA ESSENCE COLLECTION LAUNCHED



## COMMENTS

- On 4 November, the PANDORA ESSENCE COLLECTION was launched
- New innovative charms bracelet concept focusing on meanings and values of life
- A sterling silver bracelet accompanied by 24 charms each representing personal values
- Launched in selected countries, including the US, UK, Germany and Australia
- Only sold in Concept stores
- More markets and channels to be added over time


## 2013 FINANCIAL EXPECTATIONS



## 2013 FINANCIAL EXPECTATIONS

- Full year financial expectations upgraded on 31 October
- Revenue approx. DKK 8.6 billion
- EBITDA margin approx. 30\%
- CAPEX around DKK 400 million (excl. payment to Trollbeads of DKK 190 million and investments in distribution in Brazil)
- Effective tax rate of approximately $19 \%$
- During 2013 PANDORA expects to open approximately 195 Concept stores


## REVENUE DEVELOPMENT Q3 2013



## COMMENTS

- Total revenue increased by $25.7 \%$ driven by newly launched products and store openings
- Increase in revenue driven by volume, average sales price unchanged
- Branded distribution generating 82.3\% of Q3 2013 revenue with Concept Stores as largest contributor
- Change in sales returns provisions had a positive impact on revenue of approx. DKK 80 million for the quarter


## DEVELOPMENT IN OUR DISTRIBUTION NETWORK

| NUMBER OF STORES AND OPENINGS |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Number of stores |  |  |  | Net openings |  |  |  |  |
|  | Q3 2013 | Q2 2013 | Q3 2012 | Share of tota | Q3 2013 | Q2 2013 | Q1 2013 | Q4 2012 | Q3 2012 |
| Concept stores | $\begin{aligned} & \text { 「 } \overline{1,011 ~\| \| ~} \end{aligned}$ | 949 | 823 | 9.8\% | I $_{\text {I }} 62$ I | 35 | 19 | 72 | 57 |
| Shop-in- <br> Shop |  | 1,322 | 1,204 | 13.0\% | I 27 | 35 | 22 | 61 | 114 |
| Gold | \| 2,355 | | 2,339 | 2,130 | 22.8\% | \| 16 | 81 | -36 | 164 | 154 |
| Total branded | $\text { \| } 4,715 \mid$ | 4,610 | 4,157 | 45.6\% | I 105 | 151 | 5 | 297 | 325 |
| Silver | \| 3,119 | | 3,148 | 2,935 | 30.1\% | - 29 | 56 | 19 | 138 | -108 |
| White | 12,511 | 2,579 | 3,128 | 24.3\% | -68 | -113 | -155 | -281 | -440 |
| Total | $]_{10,345}$ | 10,337 | 10,220 | 100.0\% | I-8 | 94 | -131 | 154 | -223 |


| NUMBER OF STORES, KEY NEW MARKETS |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | End of Q3 2013 |  |  |  |  |  |  | Net openings |  |  |
|  | Russia | China | Japan | Rest of Asia | France | Italy | Total | $\begin{gathered} \text { Q3 } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { Q2 } \\ 2013 \end{gathered}$ | $\begin{gathered} \text { Q1 } \\ 2013 \end{gathered}$ |
| Concept stores | 99 | 27 | 1 | 50 | 18 | 21 | 216 | 24 | 22 | 1 |
| Shop-in-shop | 28 | 12 | 5 | 61 | 33 | 7 | 146 | 15 | 3 | 2 |
| Total | 127 | 39 | 6 | 111 | 51 | 28 | 362 | 39 | 25 | 3 |

## COMMENTS

- 105 branded points of sale opened in Q3 2013, including 62 Concept store net openings
- Continued focus on global branded network - 558 branded points of sale opened since Q3 2012:
- 188 Concept stores
- 145 Shop-in-Shops
- 225 Gold stores


## PRODUCT MIX IN Q3 2013

| PRODUCT MIX (DKKm) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q3 2013 | Q3 2012 | Growth | Share of total | Received Q3 2012 | Replaced Q3 2012 |
| Charms | 1,466 | 1,340 | 『 $9.4 \%$ | 65.0\% | 29 | 94 |
| Silver and gold charms bracelets | 304 | 231 | \| 31.6\% | 13.5\% | - | 19 |
| Rings | 174 | 132 | $\text { I } 31.8 \%$ | 7.7\% | 1 | 6 |
| Other jewellery | 311 | 91 | \| $241.8 \%$ | 13.8\% | 56 | 8 |
| Total | 2,255 | 1,794 | 25.7\% | 100.0\% | 86 | 127 |

## PRODUCT SPLIT AS PERCENTAGE OF TOTAL REVENUE



## COMMENTS

- Charms increased by $9.4 \%$ and Silver and gold charms bracelets increased by 31.6\%
- Ring collection continues to sell well, increasing by 31.8\%, driven by improved commercial offering
- Other Jewellery increased by $241.8 \%$, driven by the silver bangle and earrings
- Development in product mix affected by last years stock balancing campaign


## GROSS MARGIN DEVELOPMENT

GROSS PROFIT (DKKm) AND GROSS MARGIN (\%)

|  | Q3 2013 | Q3 2012 | Q2 2013 | FY 2012 |
| :--- | ---: | ---: | ---: | ---: |
| Revenue | $\mathbf{2 , 2 5 5}$ | 1,794 | 1,931 | 6,652 |
| Cost of sales | $\mathbf{- 7 6 2}$ | -644 | -657 | $-2,223$ |
| Gross profit | $\mathbf{1 , 4 9 3}$ | 1,150 | 1,274 | 4,429 |
| Gross margin | $\mathbf{6 6 . 2 \%}$ | $64.1 \%$ | $66.0 \%$ | $66.6 \%$ |

## COMMENTS

- Gross margin up 2.1 percentage points vs. Q3 2012 driven by lower raw material prices
- Gross margin unchanged compared to Q2 2013.
- Excluding hedging and inventory time lag, underlying gross margin would have been approximately $71 \%$ based on average gold and silver spot prices in Q2 2013
- Gross margin impact of 1-2pp if $10 \%$ deviation on commodities


## OPEX DEVELOPMENT IN Q3 2013

| OPEX, EBITDA AND MARGIN |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Q3 2013 | Q3 2012 | Q2 2013 | FY 2012 |
| Gross margin |  |  |  |  |
| Share of revenue | 66.2\% | 64.1\% | 66.0\% | 66.6\% |
| DKKm | 1,493 | 1,150 | 1,274 | 4,429 |
| Operational expenses |  |  |  |  |
| Share of revenue | 34.8\% | 38,3\% | 41.0\% | 44.4\% |
| DKKm | 785 | 687 | 791 | 2,954 |
| Sales \& distribution expenses |  |  |  |  |
| Share of revenue | 15.6\% | 16.0\% | 18.4\% | 19.0\% |
| DKKm | 354 | 287 | 356 | 1,261 |
| Marketing expenses |  |  |  |  |
| Share of Revenue | 9.4\% | 10.6\% | 10.5\% | 12.4\% |
| DKKm | 211 | 190 | 203 | 823 |
| Administrative expenses |  |  |  |  |
| Share of revenue | 9.8\% | 11.7\% | 12.0\% | 13.1\% |
| DKKm | 220 | 210 | 232 | 870 |
| EBIT | 708 | 463 | 483 | 1,475 |
| EBIT margin | 31.4\% | 25.8\% | 25.0\% | 22.2\% |
| Depreciation and amortisation* | 52 | 40 | 48 | 180 |
| EBITDA | 762 | 503 | 530 | 1,658 |
| EBITDA margin | 33.8\% | 28.0\% | 27.4\% | 24.9\% |

*Including gains/losses from sale of assets

[^0]
## COMMENTS

- Increase in sales and distribution expenses driven by higher revenue and an increase in owned and operated stores
- Marketing expenses was DKK 211 million corresponding to $9.4 \%$ of revenue from 10.6\% in Q3 2012
- Administrative expenses was DKK 220 million down to $9.8 \%$ of revenue from 11.7\% in Q3 2012
- Sales, distribution and marketing expenses are expected to increase significantly in Q4 2013 due to seasonality and PANDORA ESSENCE COLLECTION launch


## REGIONAL EBITDA MARGINS

EBITDA MARGINS

\left.|  | Q3 2013 |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| vs. Q2 |  |  |  |  |  |  |
|  | Q3 2013 | Q2 2013 | Q1 2013 | Q4 2012 | Q3 2012 | Q3 2013 |
| (\% pts) |  |  |  |  |  |  |$\right]$

## COMMENTS

- All regional margins positively impacted by the increase in revenue
- The EBITDA margin in Europe increased by 5.3 percentage points driven by leverage on costs in PANDORAs new markets
- Asia Pacific significantly up compared to Q3 2012, driven by improved profitability in Australia and by leverage on costs in new markets

[^1]
## PROFIT DEVELOPMENT

|  | FINANCIAL ITEMS, TAX AND NET PROFIT |  |  |
| :--- | :---: | :---: | :---: |
| DKKm | Q3 2013 | Q3 2012 | FY 2012 |
| EBIT | $\mathbf{7 0 8}$ | $\mathbf{4 6 3}$ | $\mathbf{1 , 4 7 5}$ |
| Financial income | 58 | 5 | 132 |
| Financial expenses | -11 | -4 | -128 |
| Profit before tax | $\mathbf{7 5 5}$ | $\mathbf{4 6 4}$ | $\mathbf{1 , 4 7 9}$ |
| Income tax expenses | 143 | -84 | -277 |
| Effective tax rate | $19.0 \%$ | $18.1 \%$ | $\mathbf{1 8 . 7 \%}$ |
| Net profit | $\mathbf{6 1 2}$ | $\mathbf{3 8 0}$ | $\mathbf{1 , 2 0 2}$ |

## COMMENTS

- Net financial income amounted to DKK 47 million in Q3 2013, significantly impacted by currency gains
- Effective tax rate 19\%


## WORKING CAPITAL DEVELOPMENT

| WORKING CAPITAL AND CASH MANAGEMENT |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DKKm | Q3 2013 | Q2 2013 | Q1 2013 | Q4 2012 | Q3 2012 |
| Inventory | 1.603 | 1,463 | 1,396 | 1,318 | 1,922 |
| Trade receivables | 1.017 | 687 | 724 | 940 | 982 |
| Trade payables | 481 | 184 | 174 | 219 | 174 |
| Operating working capital | 2,139 | 1,966 | 1,946 | 2,039 | 2,730 |
| Share of revenue ${ }^{1}$ | 25.6\% | 24.9\% | 26.9\% | 30.7\% | 42.3\% |
| Other receivables | 702 | 719 | 533 | 502 | 505 |
| Tax receivables | 128 | 163 | 140 | 138 | 46 |
| Provisions ${ }^{2}$ | 447 | 444 | 500 | 470 | 283 |
| Income tax payable | 478 | 394 | 337 | 283 | 324 |
| Other payables | 551 | 823 | 595 | 692 | 576 |
| Net working capital including derivatives | 1,493 | 1,187 | 1,187 | 1,234 | 2,098 |
| Share of revenue ${ }^{1}$ | 17.9\% | 15.0\% | 16.4\% | 18.6\% | 32.5\% |
| Derivatives | 109 | 274 | 56 | 43 | -61 |
| Net working capital excluding derivatives | 1,602 | 1,461 | 1,243 | 1,277 | 2,037 |
| Share of revenue ${ }^{1}$ | 19.2\% | 18.5\% | 17.2\% | 19.2\% | 31.5\% |
| Free cash flow | 363 | 102 | 406 | 1,030 | -88 |
| Cash conversion ${ }^{3}$ | 59.3\% | 23.7\% | 92.7\% | 244.7\% | -23.2\% |
| NIBD/EBITDA ${ }^{4}$ | 0.1 | 0.1 | 0.1 | -0.1 | 0.5 |
| ROIC ${ }^{5}$ | 35.5\% | 32.4\% | 28.0\% | 25.0\% | 22.1\% |

## COMMENTS

- Inventory decreased compared to Q3 2012 due to lower raw material prices - the increase compared to Q2 2013 was due to normalisation of inventory level
- Trade receivables increase due to higher revenue towards end of quarter
- Trade payables/other payables impacted by reclassification of DKK 203 million
- Free cash flow increased to DKK 363 million mainly driven by higher EBITDA
- NIDB/EBITDA unchanged at 0.1x
${ }^{1} \%$ of revenue in relation to last twelve months' revenue. DKK 8,362m for the period ended 30 September 2013
${ }^{2}$ Excluding earn-out
${ }^{3}$ Calculated as free cash flow / net profit
${ }^{4}$ Calculated as last 12 months EBITDA
${ }^{5}$ Calculated as last 12 months' EBIT / Invested capital (at end of period)


## Q3 2013 IN SUMMARY



## SUMMARY

- Revenue was up more than $25 \%$
- Strong performance from newly launched products
- Gross margin was $66.2 \%$
- EBITDA margin was $33.8 \%$
- Free cash flow was DKK 363 million
- Guidance upgraded on 31 October
- Share buyback of up to DKK 700m in 2013 on track
- Future growth to be underpinned by continued strong operating performance


## QUESTIONS AND ANSWERS




[^0]:    14 12 NOVEMBER 2013

[^1]:    ${ }^{1}$ Unallocated costs includes HQ costs, central marketing and administration cost in Thailand

